

Volume 7 | February 2010

# foundation focus

03

A New Role for Sister Joanne Bednar



06

Donor Report—Acknowledging Commitments to the Capital Campaign



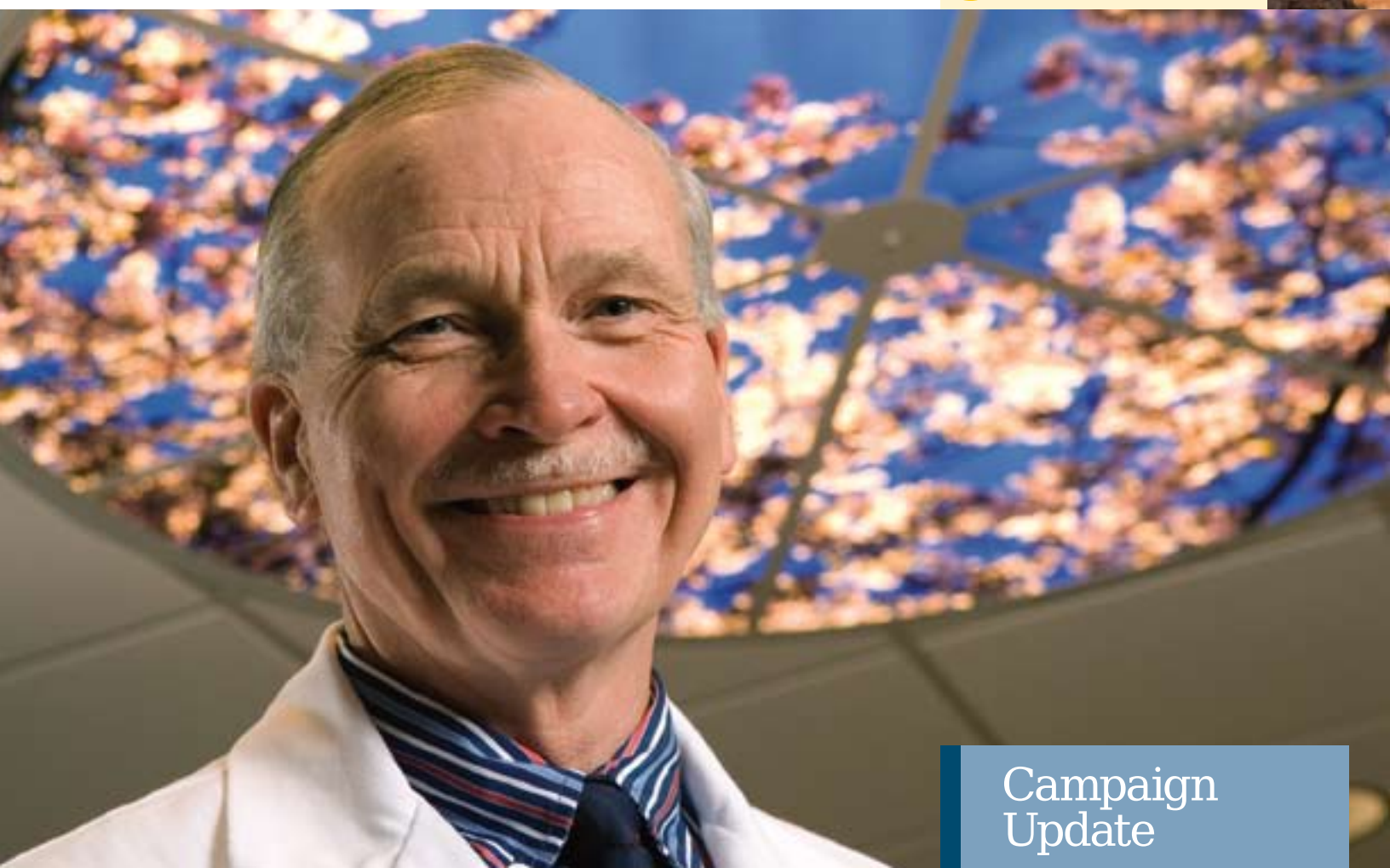
33

Physician Recruitment Success Continues



34

Groundbreaking at Williamsport Regional Medical Center



## Physician Donations Surpass Goal with Contributions More Than \$1.7 Million

For more than 15 years, Selinsgrove Cancer Center, a freestanding cancer treatment center that provides rural patients convenient access to care, has been jointly owned by **Francis "Skip" Powers**, MD, and Susquehanna Health. By opting to give their portion of the Center to Susquehanna Health, Dr. Powers and his wife, **Caryn**, have provided a value of more

than \$800,000 as part of the **Count On Us For Life** Capital Campaign that supports Project 2012, the health system's master facility project designed to upgrade and/or replace an aging plant and facilities.

"This contribution helps assure the continuation of cancer services in the Selinsgrove region by connecting them

*Continued on page 11*

## Campaign Update

The final push for the *Count On Us For Life* Capital Campaign is on! Through contributions of all sizes from our very generous community we have raised \$10.8 million toward our final goal of \$12.5 million.

*Continued on page 3*



## Contact Information

Susquehanna Health Foundation  
1001 Grampian Boulevard  
Williamsport, PA 17701  
fax: 570-320-7467

### Vice President of Development

*Sherry Watts*  
swatts@susquehannahealth.org  
phone: 570-320-7464

### Development Coordinators

*Sister Joanne Bednar*  
jbednar@susquehannahealth.org  
phone: 570-320-7612

*Cheryl R. Chapman*  
cchapman@susquehannahealth.org  
phone: 570-320-7463

*Valerie Trego*  
vtrego@susquehannahealth.org  
phone: 570-320-7465

### Development Associate/ Gift Processor

*Amanda Wallace*  
awallace@susquehannahealth.org  
phone: 570-326-8687

### Secretary

*Sue Dymeck*  
sdymeck@susquehannahealth.org  
phone: 570-320-7460

# Letter from Our Co-Chairs

## A huge success, but a ways to go!

Thanks to many of you, our fund-raising efforts for Project 2012 have been very successful in spite of a disastrous economy. Most significantly, this past fall, when Susquehanna Health was going to the bond market, the \$9 million in support from more than 700 individuals and businesses made it possible to obtain a very favorable rating. This, in turn, plus some fortuitous timing, allowed the hospital to receive a much lower interest rate than expected, which will reduce our debt costs by \$2.6 million per year.

The importance of these charitable donations cannot be underestimated! They helped ensure that the new patient tower and new Emergency department at Williamsport Regional Medical Center will be constructed as anticipated. As you probably have noticed, the prep work for the construction has already begun.

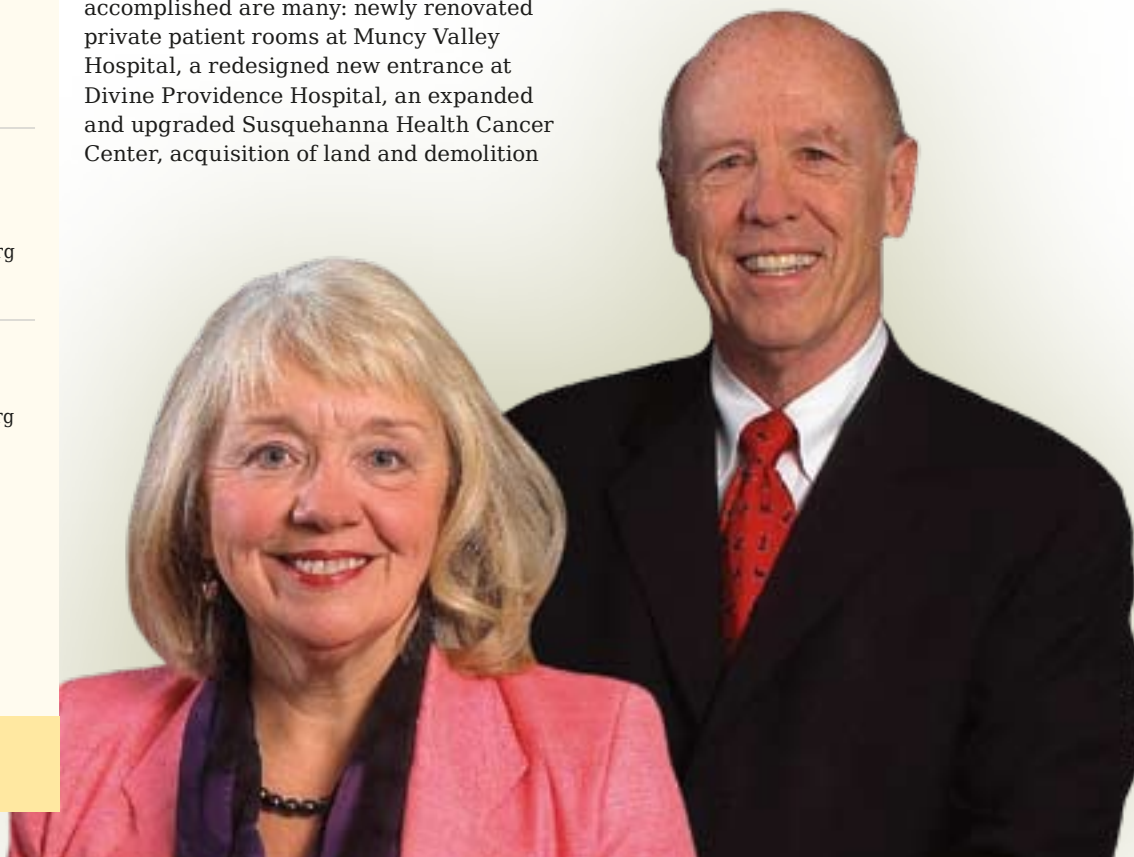
Other projects that your efforts have accomplished are many: newly renovated private patient rooms at Muncy Valley Hospital, a redesigned new entrance at Divine Providence Hospital, an expanded and upgraded Susquehanna Health Cancer Center, acquisition of land and demolition

of houses around Williamsport Regional Medical Center and construction of a state-of-the-art Energy Service Center.

However, not everything has been accomplished—our job is not yet done. So our plea to all of you who have worked on this campaign and who have already supported it—spread the word! The more participation we get and the more dollars we raise, the more benefit our hospital, community, families and ourselves will get for years to come!

Linda's and my families have lived in Williamsport for more than 140 years, and we—like you—want the future generations to have available even better healthcare than we have enjoyed. So please continue to spread the word so that others can be a part of the most beneficial project for our community in decades.

John and Linda Lundy  
Co-chairs  
*Count On Us For Life* Capital Campaign



## A New Role for Sister Joanne

The Foundation team congratulates Sister **Joanne Bednar** on her appointment as Delegate for Religious of the Archdiocese of Newark, New Jersey, effective May 3. As Delegate for Religious, Sister Joanne will serve as the liaison of the Archbishop, the Most Reverend **John J. Myers**, JCD, DD, with the Religious of Newark, working with them to achieve the goals set forth in the mission statement

of the Archdiocese of Newark. In addition to her new role as liaison, Sister Joanne will remain on Susquehanna Health's Board of Directors and its Mission & Ethics Committee as well as Chair of the Divine Providence Hospital Board.

"We will miss Sister Joanne's work as a member of our Foundation team but are pleased she will continue to be active



extend God's healing mercy by improving the health status of those we serve."

For the past year Sister Joanne has helped with the *Count On Us For Life* Capital Campaign, a fund-raising campaign to support Project 2012, the \$250-million renovation and expansion of Susquehanna Health's hospitals. As the campaign moves closer to its \$12.5-million goal, the Foundation staff is continuing

to work closely with community members and donors to understand their interests as well as identify grant opportunities.

"Susquehanna Health has an extremely bright future," says Sister Joanne. "I continue to be exceedingly impressed with the generosity shown by the people of Lycoming County and its support of Project 2012. This is a community that

*"I continue to be exceedingly impressed with the generosity shown by the people of Lycoming County and its support of Project 2012."*

—Sister Joanne Bednar

with our boards," says Susquehanna Health President and CEO **Steven P. Johnson**. "Sister Joanne has an excellent understanding of the mission and ministry of healthcare and a passion to serve the needs of the community. Her mark here at Susquehanna Health has been to make sure we never lose sight of our mission to

shows genuine concern for the well-being of all, and I look forward to continuing to serve it as a member of both the Divine Providence Hospital Board and Susquehanna Health's Board of Directors."

## Campaign Update

*Continued from cover*

The response so far from businesses, families, individuals and charitable organizations has been outstanding. We are also fortunate to have a very large and generous group of internal donors—our physicians, auxiliaries and employees—who have raised more than \$3.3 million toward Project 2012.

That number will surge as our second Employee Giving Campaign kicks off in March, when we hope to add many more members to our Tree of Life Club (TLC). Employees set the bar high during our last campaign, exceeding their own goal of \$240,000 by more than \$500,000!

So many have recognized the importance of Project 2012 and our goal to update our hospitals to accommodate technology, meet patient expectations, attract top physicians and clinical staff and provide state-of-the-art medical care in our community. Our goal of reaching \$12.5 million by this summer is within reach, and we can make it with everyone's support. If you have been waiting for the perfect time, or you think you can make an additional gift, the campaign needs you now!



*"The goal is to enhance the healing environment for the patient."*

# Taking Patient Care

During the next two years, Williamsport Regional Medical Center will make a dramatic turn to face south as construction of a beautiful, modern patient tower is completed. Inside the four-story, 250,000-square-foot addition, equally dramatic changes will take place as design elements are incorporated to improve

both the quality of care and comfort for patients.

"Nursing staff has had input on the design of this tower, and they are very excited about the changes it will bring," says **Susan Duchman**, MBA, BSN, RN, Vice President and Chief Nursing Officer at Williamsport Regional Medical Center.

"The goal is to enhance the healing environment for the patient," says **Rita Spangler**, Vice President of Operations. "Every patient will have a private room to enhance comfort, reduce the risk for spreading infection and provide greater flexibility for managing the overall hospital census.

Designed to have a "hotel" feel, many of the spacious rooms provide beautiful mountain views and all offer natural light. Rooms also include a cozy family zone with a daybed so one visitor can stay overnight. Careful design provides



— Rita Spangler, Vice President of Operations

# to a Higher Level

easy access from bed to bathroom promotes safety by reducing the risk of falls.

The “universal” patient rooms will be equipped to provide any range of care needed. Universal rooms provide long-lasting flexibility as changes in technology or healthcare dictate new uses for patient units in the future.

Another major change is decentralized nursing. A shift from central hub nursing stations, the new patient

of care prior to moving to the tower in 2012. We know from our partners in the Pebble Project (see page 35) that training is critical, and we want to assure that our staff will be comfortable with the equipment and process so they can hit the ground running in a new environment.”

Each patient unit includes ample locker space, a large conference space and lounge area for meetings and nursing training. Generous family

*“Anything that gives our staff more time for hands-on care is a benefit.”*

—Susan Duchman

units will feature nursing alcoves placed between every two rooms. Equipped with computers for charting, ordering tests, reviewing results and other tasks, these alcoves allow nurses to stay close to their patients and provide a high level of visual monitoring. Decentralized supply and medication stations will reduce legwork, allowing nursing and other staff to spend more time providing patient care.

“Anything that gives our staff more time for hands-on care is a benefit,” says Susan. “We are already working on how we will transition to the de-centralized model

lounges are also included.

To reduce noise levels, an internal network of staff hallways and elevators will be used for tasks such as private patient transport and delivery of supplies. Public hallways will be equipped with hand-washing stations to promote good infection control practices among visitors and staff.

“I envision this as a quieter, more efficient place to work,” says **Holly Madara**, RN, BSN, AIA, Granary Associates now Stantec. “I think the impact will be great for both patient care and nursing satisfaction.”

## Here’s a floor-by-floor look at the new patient tower:

**GROUND LEVEL:** A state-of-the-art **Emergency department** will provide 38 private rooms with the potential to expand to 52. The area will be divided into three “pods” that can be opened and closed for maximum flexibility. Patients will be treated in private rooms featuring comforts such as a television, private telephone and generous space for visitors. Computers in all patient rooms will enable doctors and nurses to enter orders and view test results at the patient’s bedside. The department will also feature two critical care rooms and a radiology and CAT scan suite.

**SECOND FLOOR:** An **Education and Innovation Center** will replace the former medical education hall that was demolished to build the energy services plant. The area will feature three to four conference rooms plus a medical auditorium and will be equipped with state-of-the-art audio/visual equipment.

On the west side of the building, a **30-bed CVICU/ICU** will accommodate cardiovascular surgical and intensive care patients. All private, universal rooms with decentralized nursing, these rooms will limit the need for transfers as a patient recovers.

**THIRD FLOOR:** The **surgical floor** will include five new surgery suites with the capacity to add five more. These state-of-the-art operating suites are designed for maximum efficiency and flexibility to change with technology and patient care needs. A generous core supply and staff work area will support the surgical floor.

**FOURTH FLOOR:** A 24-bed **medical/surgical unit** will be equipped to provide post-surgery care for orthopedic and spine patients, a growing area of patient care. The floor includes a gymnasium for convenient access to therapy. A 30-bed **telemetry unit** for patients who require cardiac monitoring for medical/surgical management and/or medication administration will also be on the fourth floor. This unit will also feature decentralized nursing and private rooms.



# Donor Report

In preparation for the Capital Campaign, we have reorganized our giving levels in order to recognize our donors from January 2008 forward. In the next several pages you will find the new categories and their brief descriptions as well as the giving levels within each category. **Donors are listed through December 31, 2009.**

## Signature Gifts

Signature Gifts recognizes individuals and businesses who make a commitment to Susquehanna Health by making a gift of \$100,000 or greater.

### Signature Gifts Members

#### \$1,000,000 +

##### \$500,000 - \$999,999

Divine Providence Hospital Auxiliary

Ann R. Lamade

Muncy Valley Health Care Foundation

Barbara W. Taber

Williamsport-Lycoming  
Community Foundation

##### \$250,000 - \$499,999

##### **Robert W. Beiter**

The Klingerman Family

Williamsport Regional Medical Center  
Auxiliary

#### \$100,000 - \$249,999

Larry Allison, Larry Allison Jr.,  
Allison Crane & Rigging

Tim and Ruthanne Crotty/  
Susquehanna Supply Co.

George and Shirley Durrwachter

Bill and Mary Fish, Brent and Daria  
Fish, of Fish Real Estate

Anita Gibbons, Patrick and Trisha Marty,  
and J. B. Gibbons Construction, Inc.

Steven and Mary Ann Johnson

John C. and Linda S. D. Lundy

Bill and Lorraine Manos Foundation/  
Fairfield Auto Group

Richard D. and Sylvia R. Mase

Robert and Judy More

Muncy Valley Hospital Auxiliary

Albert and Judy Styracula

Mildred E. Weisel Estate

John and Sue Young and  
Young Industries

## Special Recognition

Susquehanna Health would like to extend its appreciation to **Robert W. Beiter** for his support of the overall facility replacement plan. Mr. Beiter has been generous for many years in sharing his time and talents with both Susquehanna Health and the Sisters of Christian Charity. His donation of a portion of the "Beiter Block" to the Sisters of Christian Charity in 2004 was one of the first major contributions to Project 2012.

Bold and italicized listings = new donors



## SIGNATURE SPOTLIGHT

7

### Richard and Sylvia Mase

For **Richard and Sylvia Mase**, making a Signature gift to support Susquehanna Health's Project 2012 fits right into their giving nature. It's also a way to recognize those involved in Richard's care for nearly a decade.

Now semi-retired, Richard has been a self-employed businessman involved in a number of energy-related companies for more than 35 years. In 1997, he was diagnosed with multiple myeloma, a cancer of plasma cells in the bone marrow. Since receiving a bone marrow transplant at the University of Pennsylvania in 1998, Richard has been in the care of oncologist **Warren L. Robinson, MD**, at the Susquehanna Health Cancer Center.

Every three months Richard returns to the center for blood work to monitor his

condition. He says Dr. Robinson's great attitude and willingness to work closely with other consulting myeloma doctors has helped him maintain his health.

When the Mases' friends **Albert and Judy Styrcula** talked to them about making a gift to Susquehanna Health, the couple didn't hesitate. Richard has seen the dramatic physical improvements at the center during his check-ups and hopes Susquehanna Health's upgraded healthcare facilities will continue to attract skilled physicians like Dr. Robinson to the area.

"Susquehanna Health is a progressive organization that understands you can have all the facilities in the world, but it's the great doctors and staff that make all the difference," he says.

Helping their community is important to the Mases. A 1962 Lycoming College graduate, Richard has served as a trustee of the school for many years. For more than two decades the couple has managed the Marsha Kay Mase Foundation, a charitable fund that supports underprivileged and poor children in Tioga County, in memory of their daughter Marsha.

In honor of the Mases' gift, the Susquehanna Health Cancer Center's Phlebotomy Room will be named for them.

"We are pleased with what Susquehanna Health has done and what they are doing," explains Sylvia. "It's very important for everyone in our area to have access to good healthcare."



## Cornerstone Society

The Cornerstone Society acknowledges individuals within the community who make a commitment between \$10,000 and \$99,999.

### Cornerstone Society Members

#### \$75,000 +

Anonymous

#### \$50,000 +

Richard and Nancy DeWald

William Pickelner Estate

Anne L. Pikolas

#### \$25,000 - \$49,999

Neil and Karen Armstrong

Christian and Ashley DeWald

#### ***Daphne W. Hill***

Michael and Barbara Hudock

Keith and Jennifer Kuzio

Mr. and Mrs. Chip Lamade

George and Elizabeth Logue

Don and Jen Lundy

Mr. and Mrs. Lester T. Mumford

Ralph and Frances Nardi

Birch and Annmarie Phillips

Thomas J. Rider Trust

Robert and Charlene Shangraw

The Staiman Families

Gregory and Mary Zeitler

#### \$15,000 - \$24,999

#### ***R. Edward and Linda Alberts and Family***

Frank and Diane Brennan

#### ***Michael and Tera Bush***

Ron and Jeanne DeFeo

Frani and Doug Doherty

#### ***Harold R. Drick***

#### ***Mr. and Mrs. Jerry Falco***

Herman and Molly Logue

Gary M. and Geneva Small Peck

Lucile W. Reynolds

Charles and Mary Santangelo

Michael D. and Mary B. Wolf

#### \$10,000 - \$14,999

Anonymous (2)

Mike and Donna Bastian

John L. Jr. and Sarah H. B. Bruch

Tom and Laurie Burkholder

Joseph and Patricia Carter

Steve and Ronna Cassotis

Thomas J. Corbett

Robert P. and Linda H. Crockett

Fred M. and Shirley L. Dieffenbach

#### ***Allen E. and Catharine K. Ertel***

#### ***\*Jo-Anne Fawcett***

Samuel and Patricia Fry

Mrs. Lillian M. Gehret

Harold and Joyce Hershberger Jr.

Bill and Sharon Hoffmann

#### ***Michael and Lyneah Hudock***

Joe Hume-Promotional Specialists

Paul A. Jarrett

Gloria M. Lundy and  
Heather L. Macdonald

Patrick and Trisha Marty

William J. and Peggy McClain

Glenn C. Mechling

James E. and Elizabeth Mothersbaugh

Andy and Brenda Nichols

George I. Rodgers II, CFP

Paul H. and Tacie E. Rooney Jr.

#### ***Donna E. Sayah***

James and Debra Schneider

#### ***Peter and Linda Schultz***

James and Monica Turri

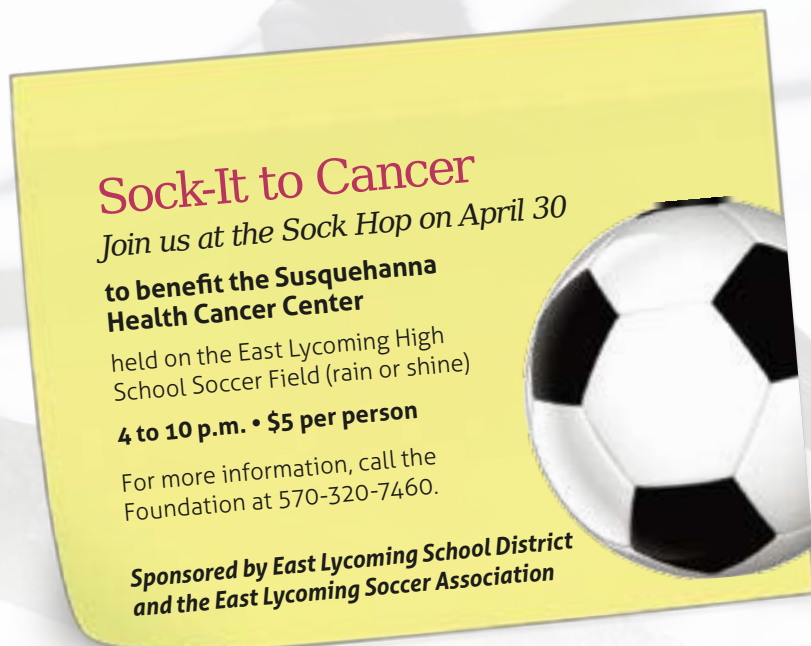
#### ***Robert Schell Ulrich***

Anthony H. Visco Jr.

Bob and Irenay Weaver

Bold and italicized listings = new donors

\* = deceased donor







## CORNERSTONE SOCIETY SPOTLIGHT

couple of minutes with patients to share hugs or hold their hands.

"When they see me in the door, they look up and smile. I love that for at least three minutes, I take them away from their pain or worry and make them smile or laugh, and then off I go," she says.

Her efforts are just as important to staff and families of patients, and she is pleased to give them a little break. In addition to clowning, Tera volunteers once a week in the radiation oncology reception area of the Susquehanna Health Cancer Center, greeting patients and showing them where to go for treatment.

"My mother always said, 'We are here to serve God, and the way to serve God is by serving others,' and I believe that strongly," says Tera. Her husband and two grown children, Brian and Madeline, share that belief and are active volunteers around the world and in the community.

When Michael, a financial advisor with Merrill Lynch, suggested making a contribution to support Susquehanna Health's Project 2012, Tera didn't hesitate.

"I said, 'Let's do it.' First of all, Susquehanna Health is a very big part of the community, they are "family," and more importantly to me, they saved my life," she explains. "I mean thanks to the treatments, the doctors, technicians, the care of every single one, not only did they save me physically, they saved my soul in terms of getting me to where I could come back and help people in my situation."

### Michael and Tera Bush

"When you're about to fall, in any situation, two things can happen. Either someone will hold you, or you spread your wings and learn to fly," says cancer survivor **Tera Bush**. "In the case of my cancer, Susquehanna Health not only held me, but they helped me spread my wings, and then I was able to fly on my own."

Tera received treatment for breast cancer at Susquehanna Health in 2002. The kindness of nurses, technicians and other staff at the Susquehanna Health Cancer Center at Divine Providence Hospital moved her to use her talents to help others with cancer, and prompted Tera and her husband, **Michael**, to make a Cornerstone Society gift to support the *Count On Us For Life* Capital Campaign.

Just months after completing cancer treatment, Tera began training to become a hospital clown. The Mexico native had

already realized her childhood dream of going to clown college in the early 1980s and was clowning at birthday parties, parades and Hope Enterprises. To be a hospital clown she went to Saint Catherine's University in Canada to learn how to offer a very different type of loving and caring humor.

"When I was a patient fighting cancer, I realized how important humor is. I watched cartoons and funny movies to keep my spirits high," explains Tera. "**Dr. Messeih**, who is just amazing, was the one who encouraged me to go and do this special type of clowning."

Tera clowns at Williamsport Regional Medical Center and Divine Providence Hospital a few times a month wearing a red nose and a white jacket that says "free hugs" on the pocket. She is quiet and calm, spending just a

## Caduceus Society

The Caduceus Society acknowledges physicians who make a commitment at the \$2,500 level or greater.

### Caduceus Society Members

#### \$500,000 +

***Dr. and Mrs. Francis M. Powers Jr.***

#### \$100,000 - \$499,999

Anesthesia Associates of Williamsport

Dr. and Mrs. Rodwan and Zokaa Rajjoub

#### \$50,000 - \$99,999

Jean and John Burks

Dr. and Mrs. Hani J. Tuffaha

#### \$25,000 - \$49,999

Dr. Ronald E. DiSimone

Dr. and Mrs. Daniel R. Gandy

***Dr. Ted and Jane Larson Jr.***

Dr. and Mrs. George A. Manchester

Drs. Timothy and Kathleen Pagana

Dr. and Mrs. Gordon A. Shaw

Susquehanna Urologic Associates

#### \$10,000 - \$24,999

Dr. and Mrs. William R. Beltz

Christopher and Susan Branton

Dr. and Mrs. Paul W. Braunegg Jr.

Dr. and Mrs. Leonard R. Collins

***Greg and Marilyn Frailey***

***Dr. and Mrs. Michael Hoffman***

Dr. and Mrs. Charles D. Lamade

Dr. and Mrs. Donald J. Leathers

Dr. and Mrs. Albert G. Liddell

Dr. William C. and Beverly H. McCauley

Dr. and Mrs. David B. Nagel

Dr. and Mrs. Harshad Patel

Jim and Peg Redka

Dr. René and Diana Rigal

Dr. and Mrs. Warren L. Robinson

Keith and Pam Shenberger

Dr. and Mrs. Stephen Weber

#### \$2,500 - \$9,999

Anonymous (2)

Dr. and Mrs. Carl R. Albright

Dr. and Mrs. David N. Ambrose

Charles and Karla Anderson

Dr. and Mrs. John C. Becker

Dr. and Mrs. Michael I. Belenko

Dr. and Mrs. Mark D. Beyer

Drs. David and Susan Borys

Dr. Karen Brady

Dr. Tom and Commissioner  
Rebecca Burke

Dr. and Mrs. John V. Calce

***Cornerstone Family Health, PC***

Dr. and Mrs. Scott D. Croll

Dr. T. E. Cullen and Bronwen Cullen

Drs. Dilip Elangbam and  
Subadani Angom

Dr. and Mrs. Joe English

Dr. and Mrs. Todd Fausnaught

Dr. and Mrs. Steven W. Geise

Dr. Kenneth Glaser and  
Mrs. Tammy L. Glaser

Dr. Daniel J. Glunk and  
Dr. Margrit M. Shoemaker

Dr. and Mrs. Russell L. Gombosi

Dr. Judith Gouldin and  
Mr. Anthony Parente

***Barbara Heere and  
Bernard Butkiewicz***

Dr. and Mrs. Timothy Heilmann

***Drs. Renuka Kakarala and  
Sai B. Sajja***

Dr. and Mrs. William F. Keenan

I. G. Kim, MD, FACS

***Dr. and Mrs. Kevin W. Kist Jr.***

Dr. Paul and Cynthia Leber

Dr. and Mrs. David J. Lopatofsky

***Michael Marceau, MD***

Dr. Thomas J. and  
Reverend Dr. Lois D. Martin

Dr. Naresh C. and Anita Nagpal

Dr. and Mrs. Alexander R. Nesbitt

Dr. William and Cynthia Pagana

Dr. and Mrs. Young W. Park

Dr. and Mrs. Frank W. Parker

Dr. and Mrs. William J. Peck

Dr. Robert and the  
Reverend Christine Purcell

Dr. Christopher Reilly  
and Dr. Teresa Bianco

Dr. Mohammad Shafique

Dr. and Mrs. Sam F. Stea

***Bernard and Sarah Steinbacher***

Dr. Lawrence and Nancy Tomack

***Dr. Peter and Rose Trevouledes***

Dr. and Mrs. Thane N. Turner

Rosemary Wiegand and Brett Homan

Dr. and Mrs. Daniel E. Wolfe

Bold and italicized listings = new donors





## CADUCEUS SOCIETY SPOTLIGHT

### Francis and Caryn Powers

*Continued from cover*

directly to the Susquehanna Health Cancer Center based at Divine Providence Hospital," says **Steven P. Johnson**, President & CEO of Susquehanna Health. "It also frees up critically important capital funds for modernizing other health system facilities as part of Project 2012 and provides a wonderful legacy to Dr. and Mrs. Powers' lifelong commitment to caring for cancer patients in north-central Pennsylvania."

"What we realized was that this was a win-win for everyone involved," says Dr. Powers. "I have enjoyed the responsiveness of the health system over the years as we've worked to build and improve the cancer program here. We're really just returning their kindness, and we are happy to do so."

When Dr. Powers came to Williamsport more than 30 years ago, there was no cancer program. The radiation oncologist along with his business partner **Dr. Terry Kraus**, recruited **Dr. Johannes Blom**, one of the nation's

first hematology oncologists, to the area from the Walter Reed Army Medical Center in Washington, DC.

"We set out and succeeded at building an integrated program that combined medical oncology with radiation oncology," says Dr. Powers, noting this was uncommon at the time. The free-standing centers, such as the one in Selinsgrove, were developed in the late 1980s to provide access to cancer care in more rural communities.

In recognition of their gift, the Radiation Oncology Suite of Susquehanna Health Cancer Center will be named in honor of Dr. and Mrs. Powers. Having his name attached to the new, state-of-the-art facility is an honor.

"The new facility is well designed and equipped and is a very desirable place in terms of being able to offer the best care available," says Dr. Powers. "So much has changed from when my partners and I began developing the

cancer program. Then no one wanted to talk about cancer; now we are trying to prevent it and in many cases helping people survive cancer."

Dr. Powers and his wife have contributed to Susquehanna Health Foundation in the past as well as many other non-profit organizations including the Williamsport Symphony Orchestra, Lycoming County United Way, Community Arts Center and the James V. Brown Library. Caryn has always felt that time spent volunteering is equally important and has spent countless hours in service to numerous organizations. They have received the Vision Award from both the Community Arts Center and the Williamsport Lycoming Arts Council and the "Non-Rotarian of the Year" award from the Williamsport Rotary Club.

"We always felt it was important to be active in the community and to help make it a better place," explains Caryn. "The donation of the Selinsgrove Cancer Center will open many possibilities for care in that community. With the resources that Susquehanna Health can provide, the center will continue to be in very good hands."





## Business & Industry Gifts

Business & Industry Gifts recognizes businesses that support Susquehanna Health by pledging at the \$5,000 level or greater throughout the campaign.

### Business & Industry Members

#### **\$100,000 +**

AutoTrakk, LLC

M&T Bank

The Muncy Bank & Trust Company

PRIMUS Technologies Corp.

Reynolds Iron Works, Inc.

Silvertip, Inc.

Wolyniec Construction, Inc.

#### **\$50,000 - \$99,999**

Jersey Shore State Bank

McCormick Law Firm

PPL Corp. and Affiliates

TurnKey Construction, Inc.

TurnKey Electric, Inc.

Webb Communications, Inc.

Bold and italicized listings = new donors

#### **\$25,000 - \$49,999**

Beiter's Inc.

Citizens & Northern Bank

***Glenn O. Hawbaker, Inc.***

Hudock Moyer Wealth Management

***McNerney, Page, Vanderlin & Hall***

ParenteBeard LLC

Sovereign Bank

Susquehanna Bank

Tura, LP

Weis Markets, Inc.

#### **\$15,000 - \$24,999**

***Clear Channel Corp.***

Construction Specialties, Inc.

Larson Design Group

Pennram Diversified Mfg. Corp.,

Andrew and Karen Hooker

Woodlands Bank

#### **\$5,000 - \$14,999**

Billtown Mechanical Corp.

Brodart Co.

Central Equipment Company

***Data Papers, Inc.***

The Herman O. West Foundation

Hermance Machine Company

I.C.S. Inc. - Ron Hine

J and M Construction Specialties, Inc.

KBF Print Technology

Keystone Bingo Supply, Inc.

L-3 Communications Electron Devices

Lamar Advertising

Lezzer Lumber Co. - Pennsdale

Lundy Construction

***Mid-State Beverage Co. - Don and Betty Jo Heim***

***Murray Motors - Brian Peace and Bill Brown***

Norcen Industries, Inc.

Schneider Valley Farms Dairy

SelecTrim Corporation, James Wood and Marcus Annicelli

Steinbacher Enterprises, Inc. - Dave and Karen Steinbacher

Trojan Tube and Boiler Services

Williamsport Moving Company



## BUSINESS & INDUSTRY SPOTLIGHT

13

### M&T Bank

"Our relationship with Susquehanna Health and its predecessors goes back more than 50 years as both a client and a charity that we support," says **Philip Johnson**, President of the Northern Pennsylvania Division of M&T Bank. "Our focus is on the communities where we are located. We do business with local companies and support community organizations."

M&T Bank recently made a \$100,000 contribution to support Susquehanna Health's *Count On Us For Life* Capital Campaign. The funds will be used for Project 2012, a \$250-million project that is already upgrading and enhancing all three of Susquehanna Health's campuses: Williamsport Regional Medical Center, Divine Providence Hospital and Muncy Valley Hospital. The results are the most patient-focused and family-centered facilities in north-central Pennsylvania,

able to accommodate the latest technology and create of 282 new jobs.

"We have historically made charitable donations to the health system, but this contribution is specific to Project 2012—a project that will benefit the entire community and will keep Susquehanna Health competitive for the next 20 years," explains Philip, a member of the Susquehanna Health Foundation Board who assisted with Business and Industry fund-raising efforts for Project 2012.

"The businesses in Lycoming County stepped up and helped us reach that part of our campaign goal. I think they see the value a great health system has toward recruiting employees and providing a great quality of life for their existing employee base," says Philip. "Project 2012 serves as an economic catalyst for the whole city of Williamsport."

M&T Bank encourages employees to be actively involved in community service. In addition to serving on the Foundation Board, Johnson serves on the health system's Finance Committee, is chairman of the Susquehanna Ventures Board and treasurer of the Divine Providence Hospital Board of Directors. In those roles he provides his business expertise as well as the perspective of a community member interested in having high-quality healthcare available for his family.

In addition to Susquehanna Health, M&T Bank supports a broad range of charities that meets the community's education, economic development and human service needs. The Lycoming County United Way, Williamsport/Lycoming Chamber of Commerce, Lycoming College and Penn College are among other organizations supported through the bank's \$250,000 annual charitable budget.

## Keystone Society

The Keystone Society recognizes those who have made a commitment to contribute \$250 or more annually to Susquehanna Health Foundation. Listed below are all Keystone Society members through **December 31, 2009**.

### Keystone Society Members

#### **\$1,000 - \$9,999**

##### ***Julie Albright***

American Legion Post 1

Rod and Lynn Bailey and Family

Christine A. Ballard

Julie Barner

Daniel C. and Rebecca C. Berninger

##### ***Alfred and Jean Berthold***

David Bresticker

##### ***William J. Burd***

Ron and Susan Burrows

Mr. and Mrs. Michael J. Casale Jr.

Cheryl Maria Godfrey Memorial Fund

##### ***John M. and Linda D. Confer***

Dennis and Verna Correll

Mr. and Mrs. William D. Davis

Peter and Ro DePasquale

Richard and Nancy DeWald

Candy and Steve Dewar

##### ***Merrill and Dorothy Dodge***

Dr. James and Emily Douthat

Susan and Charles Duchman

Mary D. Elder

##### ***Estate of Rebecca E. Sherman***

James and Barbara Fedele

James and Ophelia Fetter

##### ***Fischer Insurance Agency***

##### ***Forrester Environmental, Inc.***

Mrs. Elizabeth K. Frederick

Priscilla D. Frey

Michael and Teresa Gaetano

Timothy M. and Mary C. Gage

William L. Gettings

Davie Jane and Fred Gilmour

Peter J. Goodwin

Kenneth F. Healy

Paul and Iva Heise

Ann Hocker

Kenneth and Ann Hoover

##### ***Stephen and Martha Huddy***

Antoinette L. Janson

Roger and Denise Jarrett

##### ***Reverend and Mrs. Charles P. Johnson***

Phil and Christine Johnson

Jones Charitable Foundation

David and Gloria Karchner

Sarah C. Kent, MD

Keystone Data Systems

Ernie and Nancy Lemoi

David and Lynda Livingston

##### ***E. Larue Lunt***

##### ***Marshall, Parker & Associates, LLC***

##### ***Martin Communications, Inc.***

Bob and Ina McCormick

##### ***William S. McKay***

John F. McNichol

Dr. James Merrick and

Mrs. Roxanne Lemaster

Richard and Gina Michael

Cary and Marty Muggleton

Judge Malcolm Muir

##### ***Norma Lunt Mullen***

Newberry Lioness Club

Abbie, Larry, Myrle and Anna Newcomer

Dr. Angela M. Nicholas

Thomas and Gloria O'Connell

Virginia L. Orso

Kathryn A. Penfield

Mr. and Mrs. John E. Person Jr.

##### ***Andree P. Phillips***

W. Robert Phillips

William L. Phillips

Mr. and Mrs. Charles M. Plankenhorn

##### ***Frederic M. and Ann F. Plankenhorn***

Jeff and Christine Rauff

##### ***Walter and Jeanne Reed***

##### ***Carl and Dianne Reidler***

##### ***Restless Oaks Restaurant/Jim and Shirley Maguire***

Ronald and Lisa Reynolds

##### ***Barbara and Joe Rider***

##### ***Flora E. Rothrock***

Nancy P. Sauer

Carl M. and Elva M. Schmidt

Schrader Architectural Products

##### ***Joseph and Charmaine Shockloss***

Dr. Thomas C. Smith and  
Suzanne Dively-Smith

Rita and John Spangler

Andrew and Dorothy Stabler

Sheila M. Stabley

Erma F. Stauffer

Barry and Barb Stiger

##### ***Tom and Beth Stubler***

##### ***Perl E. Totman***

##### ***Transitional Living Centers, Inc.***

##### ***George James Tsunis***

Wachovia Foundation

Elizabeth A. Waddell

Wal-Mart Foundation

Ronald and Patricia Walko

David E. and Joanie M. Wallis

Sherry and Jason Watts

Jerry and Barb Wertz

##### ***West Branch Tennis Club, LLC***

Westfield Capital  
Management Company LP

Thelma White

Wilkinson Dunn Company

##### ***Mr. and Mrs. Howard Wilt***

Mary K. Yarison

Ken and Stephanie Young

##### ***Young Men's Democratic Club of Lycoming County, Inc.***

Marie B. Zurinsky

Bold and italicized listings = new donors October 1 to December 31, 2009



## Keystone Society

### \$500 - \$999

Craig and Cindy Allen  
 Aquarius Pool & Patio, Inc.  
 Ronald Beckman Jr.  
 Greg and Katie Bell  
 Dr. and Mrs. Terry A. Belles  
 Dawn S. Blanchard  
 Cynthia and Jeff Bower  
**Dr. and Mrs. James Boyd**  
 Christine A. Boyles  
 Sally Brayton  
 John and Cynthia Brindger  
 Susan Browning  
 Dr. James F. and Bethann Campbell  
 C. Edward Carson  
 Mr. and Mrs. Nicholas Catino  
 Cheryl and Dale Chapman  
 Ross M. and Debbi A. Chrisman  
**Susan Christ and Family**  
 Dennis and Sally Clark  
 Karen S. Clark  
 John and Lydia Comerford  
 Corter's Flooring America  
 Ken Danielsen  
 David and Margie DeBlander  
 Ron and Jeanne DeFeo  
 Andrew and Carol Dilatush  
**Divine Providence Retirees**  
 Charles W. Duchman  
 Richard A. Fry  
**Clyde and Elaine Fuller**  
 Gary's Furniture  
 Pamela Gass  
 Crystal and Gregory Gilbert  
 June E. Grant  
 Grenell Family Foundation  
 Lynn A. Grove  
 Heather Haefner  
 Aaron S. Harmon  
 Janet C. Harrison  
 Dr. Sheila Hartung and  
 Dr. Steve Hartung  
 Julie Hawkins  
 Cheri and Robert Heverly

Rexford and Catherine Hilton  
 Deborah M. Hoffman  
 Fred A. Holland  
 Teresa L. Holter  
 James Huebert  
 Bob and Lou Ann Ireland  
 James S. Armstrong Associates  
**Bernice A. Kackenmeister**  
 Mr. and Mrs. Robert E. Kane Jr.  
 Susan and Mark Keeler  
 Judith L. Kime  
 Tracy M. Kita  
 Kiwanis Club of Williamsport  
 Susan M. Kling  
 Oscar and Shirley Knade  
**Dr. and Mrs. Aaron J. Kolb**  
 Teresa M. Kurtz  
 Heather Ladisic  
 Susan and Gary Landon  
 Lions Club of Newberry, Inc.  
 H. Franklin and Pamela Little  
 Charles and Hallie Luppert  
 Donna L. Lynn  
 J. J. Magyar  
 Mike and Christine Marrazzo  
 Mr. and Mrs. Stephen A. Martin  
**Fred and Marty Marty**  
 Vincent J. and Susan S. Matteo  
 Mr. and Mrs. Peyton D. McDonald  
 McDonald's - Doug and Frani Doherty  
 Barbara and Bernard McFadden  
 William and Arleen McGuire  
 Linda Mignot  
 Patricia E. Miller  
 Renee and Ron Miller  
**Jane S. Mitchell**  
 Monroe Plan For Medical Care, Inc.  
 Nancy and LaRue Montanye  
 James and Shirley Muffly  
 Margaret Murray  
 Curtis Musheno  
 Mark Oberheim  
 Old Lycoming Township Volunteer  
 Fire Company

Joseph and Mary Kay Orso  
 Allen and Diane Page  
 Michael C. and Linda L. Philbin  
 Brunhilde K. Phillips  
 Picture Rocks Lions Club  
 Debra Reichert  
**Ben and Ann Riles**  
 William G. Ritter  
 C. J. Rodgers, MD  
 RPA Inc.  
**Gurie and Jaspreet Sandhoo**  
 Richard and Elizabeth Schluter  
 Tom and Angie Schnars  
**Charles and Helen Schwarz**  
 Thomas N. Shaner, DO  
 Abram M. and Dorothy M. Snyder  
 Foundation, Inc.  
 Ellen and Hal Spooner  
 Charles D. and Shirley A. Springman  
**St. Nicholas - St. Mary's School**  
 Edward and Deborah Steinbacher  
 Bob and Heidi Stopper  
 Suzanne and David Stopper  
 Charles and Kay Stutzman  
 John and Diane Z. Sweeney  
 Ruth N. Taddeo  
 Mable J. Tebbs  
**Helen L. Temple**  
 The Green Family, The Hart Family and  
 The Walsh Family  
 Glenn and Penny Thompson  
 Bill and Kim Van Campen  
 Michael and Kim Vuocolo  
**Dr. and Mrs. W. John Wagner**  
 Jerry and Joy Walls  
 Wells Fargo Advisors  
 Scarlet Williams  
**Williamsport Lions Club**  
 Dr. Denise Wilson  
 Kimberly A. Wilson  
 Nicole A. Winner  
 Donna Woodling  
 Zafar Grotto String Band, Inc.

Bold and italicized listings = new donors October 1 to December 31, 2009

## Keystone Society

### \$250 - \$499

Margarethe Aderhold  
Colleen P. Albright  
Taanasa L. Alfred  
Vicki L. Allen

### **Anadarko Petroleum Corporation**

Maria Ananea  
Paul M. Anderson  
Appleton Papers  
AutoTrakk, LLC  
Joan M. Ayers  
Alfreda Baer  
Brian and Victoria Bair  
Robert L. Baker  
Matthew and Heather Baranoski

### **Michael Philip Barclay and Laurie Crockett Barclay**

Stephanie Barrett  
Jennifer A. Bauer  
Barbara A. Bayzik  
Gregory L. Beck  
Mary Ann Bellfy  
Michael Bellfy  
Trudy J. Benson  
Henry and Nancy Berkheimer  
Lori Beucler  
Eric A. Bickhart  
Tom and Jane Bixler  
Kristin Blair  
Kelly J. Blaker  
Ken Blessing Jr.  
Candace O. Bliss  
Bostley's Pre-School Learning  
Centers, Inc.  
Dennis Bower  
Sherri M. Bower

### **Mark and Andrea Broshkevitch and Family**

Mr. and Mrs. Gerald C. Broskey  
Brown Paper Company  
Mr. and Mrs. John F. Bubb  
Robert and Joanne Burkholder  
Dean and Sandra Bussler  
Catherine Byers  
Christen Paige Cain

Peggy J. Caldwell  
Christina Carter  
Central PA Square & Round  
Dance Association  
Larry and Robin Chilson  
Scott Clark and Family  
The Clothier  
Phyllis K. Columbine  
G. Michael and Patricia Condo  
Audra Coulston  
Mary Kaye Cowher  
Connie and Christopher Coyner  
Lori A. Crum  
George S. Crumb  
Diane L. Culbertson  
Jeffrey Cundiff  
Stefanie Danneker  
Sterling H. Davidson  
Mark and Annette Davis  
Mary Ann Davis  
Melissa and Robert Davis  
Eiderson A. Dean  
Donna L. Decker  
Constance L. Delaney  
Mildred I. Dessify  
Phillip and Tana DeWire  
Dale K. Diermyer  
Emily and Robb Dietrich

### **Dill Buttons of America, Inc.**

Connie K. Dinkler

### **Anthony L. and Kathleen S. DiSalvo**

Boneita Dodge  
Kelly Douglass  
Harold R. Drick  
DuBoistown Fire Department  
Dena K. Dunlap  
Ronald E. Easton  
Bonnie L. Eck  
Janice Eckrote  
Father Fidelis I. Ekemgba  
Danna Erb  
Pamela R. Erb

### **Eric Stashak Photography**

Sue and Ray Evans  
Wayne and Gerry Fausnaught

Victoria Fenstermaker  
Kimberly A. Ferree  
Chaplain David K. Fishel

### **Mrs. Dean Fisher**

Cynthia F. Fox  
William Franquet  
Ron and Judy Frick  
Marjorie Fritsch  
Kathy Fry  
Nichole E. Frye

### **G.W.R.R.A. PA Chapter M**

Sharon E. Gagnon  
Amy L. Garbes  
Karen A. Gardner  
Thomas and Sarah Gehret and Family  
Nan H. Geise  
Mary K. Getgen-Rymell  
Joy A. Gilson

### **Guy and Dorothea Giordano**

Jerry and Patty Girardi  
Terry and Susan Girdon  
Lori Girio  
Ashley Glace  
Tammy J. Griffin  
Edna M. Grimm  
Dr. John and Deborah Grove  
Frank and Rebecca Guardini  
Carol and David Gutberlet  
Luann Haldeman  
Shannon Hare  
Rosanna Harkness  
Kathy and Donald Harris  
Nancy J. Hauser  
Greg and Phyllis Hayes  
Nancy B. Heimbach  
Jean T. Heller  
V. Michael Heyd  
High Companies  
Toni and Carl Hiller  
Gladys and Gary Hilling  
Renee and Johnny Hinds  
Anne Holladay  
Amy L. Hollman  
Horizon FCU

Bold and italicized listings = new donors October 1 to December 31, 2009

## KEYSTONE SOCIETY SPOTLIGHT

project is helping Susquehanna Health accommodate changing technology.

"Being the president of a technology firm, I know what a challenge it can be to stay ahead of the curve," explains Jamie. "But it is definitely necessary and really a critical piece of the community's economic puzzle. Having a good medical center and creating jobs is a key component to attracting businesses to the region. There's definitely an economic angle to this."

But as a father, son and husband living in the community, there's a personal angle, too. Access to good medical care is important to the Flick family.

"With four active sons, we've made more than a couple visits to the Emergency department," Jamie says, laughing.

On a more serious note, Jamie says when Melinda was diagnosed with cancer two years ago, it was a tremendous benefit to their young family that she could stay close to home and receive the treatment she needed at Susquehanna Health Cancer Center at Divine Providence Hospital.

Susquehanna Health's long history of charitable activities and wellness programs also resonates with the Flick family's desire to help their community.

"Susquehanna Health is very giving. They are very, very active with prevention, anti-tobacco and other programs that support the community, and that goes right along with what is important to us," says Jamie.



### Jamie and Melinda Flick

"This is a phenomenal place to raise a family," says **Jamie Flick**, owner of Susquehanna Software. With one grown son and three boys ages 10 and under, Jamie and his wife, **Melinda**, appreciate the outdoors, the small school districts and proximity to family that their native Williamsport offers. Having the Little League World Series in their backyard is an additional perk for Jamie, who has enjoyed sharing his love of baseball with his sons.

While Jamie's 20-year-old software development company is focused outside of Williamsport, many of his other activities are geared toward making his community a better place, often by having a positive impact on children. In a perfect match of passion and talent, he is president of the South Williamsport Little League, an organization that he has served as a volunteer and coach for 15 years. Jamie also coaches a local

elementary school team for Odyssey of the Mind, a national organization that promotes creative thinking in children.

Another project, which promotes patriotism among area youth, is the Sean Thomas Foundation, created in memory of Melinda's brother, who was killed while serving his country in Iraq. The foundation assists military families and provides funding to public schools for military projects such as sending care packages to soldiers.

"We think support of the community is so very important," says Jamie.

He and Melinda are helping the community in another way through a Keystone Society contribution to Susquehanna Health's **Count On Us For Life** Capital Campaign. Their financial donation is supporting renovations and new construction planned as part of Project 2012. Jamie is pleased that the



## Keystone Society

### \$250 - \$499

Deborah E. Horriat  
Howard Kahler VFW Post No. 844  
Heidi Hugar  
J. Marco Hunsberger  
Elizabeth S. Hyde  
Emily M. Jean  
Chelsey Johnson  
Heather L. Johnson

### ***Muriel and Norman Jolin***

Randy L. Keister  
Carl and Christy Kephart  
Denise Khan  
Mary A. King  
Cindy K. Kling  
Karen and Kurt Kling  
Mr. and Mrs. William L. Knecht  
Cicily M. Knight  
The Konieczny Family  
Joan and Thomas Koontz  
Sue A. Kymble  
Heather Laird

### ***Pamela R. Lecce***

Thomas and Karen Lechner  
Mrs. Robert B. Lenhart  
Jonathan M. Levy  
Paula Lilley  
Michelle A. Lincoln  
Marlys J. Litchfield  
Wayne L. Livingston  
Denny and Debbie Loner  
Anthony A. Lovecchio  
Jennifer S. Ludwig  
Pamela J. Lundy  
Ellen K. Machmer  
Donna Mackin  
Lori Markel  
Charles W. Martin  
Michael M. Martin  
Martinez & Johnson Architecture  
Debra A. Masser  
Crystal A. Matthews  
Dr. and Mrs. William J. Mattiace  
Robert and Susan Mayshock  
Sabrina V. McCollum

Jay and Sue McCormick  
Krista and Shawn McMonigle  
John and Suzette Meyer  
Carolyn Miller  
Deanna Miller  
Michelle L. Miller  
Toni Miller  
Diane and Mervin Minnich  
Staci Mondell  
Janet B. Moore  
Barbara Jelsma Morgan  
Abby Moyer  
Terry Mutchler  
Diane M. Myers  
Nicole and Tony Nardi  
John and Jane O. Naval  
Ann D. Neidig  
Mr. and Mrs. Stephen W. Nelson  
Nevill's Flowers  
Mindi Nichols  
Gail Opperman  
Richard V. Owens  
Owens & Minor Distribution, Inc.  
Patrick and Kate Pacacha  
Pennsylvania State Police-Troop F-Area II  
Jacqueline Perchinski  
Adam Perry, MD  
Bethany Pham  
Ann Phillips  
Dave and Linda Phillips  
Mr. and Mrs. Gayle N. Phillips  
Linda L. Pick  
Pick Fought Team/Merrill Lynch  
Lea Ann S. Plessinger  
Dora J. Pontarelli  
Lisa A. Poust  
Rick, Anita and Amy Poust  
Gina Pride  
Provident Energy Consulting, LLC  
Chris and Linda Rager  
Karen S. Reasner  
Christa Reddy  
Brenda Richart  
Shirley G. Rightmire

William Rischar  
Kelly Ritter  
Diane M. Rodgers  
Patricia A. Rogers  
Sarah Rohrbach  
Sean and Cynthia Roman  
Courtney Royer  
Michael L. Rupert  
Russell's Florist & Greenhouse  
John P. and Marian L. Ryan  
Marie and Timothy Scott  
Kathleen M. Sechler  
Arthur J. Sedlacek  
Fred L. Sereno  
Lauren A. Sevier  
Carol P. Shaner  
Timothy and Shirley Shannon  
Kristin L. Sheaffer  
Ann and Bill Sherwood  
***Bradley and Josette Shopp***  
Rebecca A. Shover  
Timothy and Sylvia Shumbat  
Steven and Margaret Sleboda  
Bruce and Deb Smithgall  
Harry L. Snook  
Greg and Cathy Snyder  
Kathleen M. Sobol  
Steven Sofopoulos  
Lindsay M. Spicher  
Elizabeth and Dennis Springman  
Springs Window Fashions, LLC  
Jolene Stahl  
Benjamin Stanis  
Dale B. and Grace S. Stebner  
Mary K. Steele  
Timothy Stewart  
Susquehanna Software  
Adelaide and William Taylor  
Loretta J. Temple  
Patty L. Thompson  
Robert E. Thorwart  
Tory Leather Company  
Valerie Trego  
Connie E. Tribble  
Gregg and Mary Underdown

Bold and italicized listings = new donors October 1 to December 31, 2009

## Keystone Society

United States Attorney's Office  
Middle District of PA

Joe and Nancy Van Voast

Dr. and Mrs. Jeffrey N. Verzella

Mayra Villatoro

Colleen Waddell

Corinne and Steve Waldman

Debbie and Bob Wallace

Roxanne Waltz

Samantha Warren

Mark and Kelly Watson

Matthew G. Wech

Linda D. Weiser

Betty J. Weiskerger

Ats and Betty Welker

Charles and Lori Wentzell

Sally A. Wentzler

John and Patricia West

Laverne P. Whaley

C. Cynthia Whipple

Denise K. White

Dottie and John White

Andrea Williams

Diane L. Winter

Peggy L. Winter

David and Lottie Witmer

Tracie L. Witter

Donald A. Woolever

Drew and Christianne Wright and  
Family

Cherene A. Wurster

**Linda M. Younes**

David and Karen Young

Romy D. Young

Bold and italicized listings = new donors October 1 to December 31, 2009

## DONOR SPOTLIGHT

with cancer stayed at The Gatehouse for several days, and they just raved about what a wonderful place it is."

Louise and Red met late in life after Red's first wife died. Both were from the Williamsport area but later made Florida their home. Red did not have children, and the couple talked about his desire to give back to the Williamsport community, where he had worked very hard for his entire business career.

Louise is pleased to keep Red's memory alive through charitable contributions. She makes an annual trip to visit the charities they support. In addition to Susquehanna Health, she has made gifts to other community services including St. Anthony's Center and Hope Enterprise, where there is also a room named in Red's memory.

"I was raised in an orphanage in Sunbury, so I feel really good about being able to do this," says Louise. "And I know Red would be proud of what we're doing, too. His charitable philosophy and legacy of caring live on!"

19



## Jones Charitable Foundation

As head of the foundation that memorializes her late husband, **B. C. "Red" Jones**, Louise Jones is selective when making donations. She knows Red would want her to support organizations that manage funds carefully to help others in need. Since 1999, she has given more than \$50,000 to Susquehanna Health Home Care & Hospice through

the **Jones Charitable Foundation**. She also had a room at The Gatehouse, a home-like in-patient hospice facility located within Divine Providence Hospital, named in his memory.

"I pick organizations that Red would be very proud of," Louise explains. "I have friends who had cancer or whose parents

## Legacy Society

The Legacy Society honors those who have included Susquehanna Health in their estate plans by making one of the following gifts: bequest in a will, gift through life insurance, charitable gift annuity and gift through retirement assets or charitable remainder trust(s).

### Legacy Society Members – Current

John and Eva Mae Archer  
 Richard K. Burrows  
 Mr. and Mrs. Donald R. Creamer  
 John and Janet Dougherty  
 Mrs. Elizabeth K. Frederick  
*In Memory of William Frederick*  
 G. Alan and Priscilla D. Frey  
 Timothy M. and Mary C. Gage  
 Peter J. Goodwin  
 Joe and Carolyn Hume  
 Steven and Mary Ann Johnson  
 Mr. and Mrs. Michael D. Karstetter  
 Raymond E. Kehr Jr.  
 Ruth and Ben Keller  
 Mr. and Mrs. George Koons  
 Nancy J. Lady  
*In Memory of Andrew Lady*  
 Christy and David Lassiter  
 Stephen C., John W. and  
 John C. Lundy Fund  
 Virginia W. MacIndoe  
 Dr. and Mrs. George A. Manchester  
 Charlotte E. Maxwell  
 Mr. and Mrs. Peyton D. McDonald  
 Peter J. McGovern  
 Dr. Robert and the Reverend  
 Christine Purcell  
 Audrey M. Pursell  
 Dr. and Mrs. Paul Reis  
*In Memory of Al J. Smith*  
 Donna E. Sayah  
 Walter and Marian Schell  
 Mr. and Mrs. Michael D. Scherneck  
 Jean and J. Richard Soars  
 Marvin and Jean Staiman  
 Barbara W. Taber  
 W. Wendle Taggart  
 Bill and Kim Van Campen  
 Mr. and Mrs. Richard A. Vanderlin  
 Matthew G. Wech  
 Marshall D. Welch Jr., DDS

Dr. and Mrs. Robert S. Yasui  
 Dr. and Mrs. Chan Yoon  
 Marie B. Zurinsky

### Legacy Society Members – Past

Ruth D. Adams Estate  
 Ruth S. Askey Estate  
 Howard R. Baldwin Jr. Estate  
 Estelle S. Bartlett Estate  
 Kathryn R. Biggar Estate  
 Gertrude M. Blatchley Estate  
 Margaret R. Brown Estate  
 Helen Callaghan Estate  
 Adelina Caporaletti  
 Palma Colesanti Estate  
 Ralph R. Cranmer Estate  
 A. Virginia Dannelley Estate  
 William H. Jackson Dawson Estate  
 Austin Deck Estate  
 Mary G. Dore Estate  
 Richard M. Dore Estate  
 James W. Dow Estate  
 William J. Dunlap Sr. Estate  
 Walter P. Eilers Sr. Estate  
 Katherine M. Fetter Estate  
 Leonard F. Gajewski Estate  
 Lester Gehr Estate  
 George W. and Lillian B. German  
 Testamentary Trust  
 Louise Goodman  
 Amelia F. Grieco Estate  
 Mary Hanner Estate  
 Catharine Hollenbeck Estate  
 Ida A. Hoshauer Estate  
 B. G. Johnson Estate  
 Rosetta C. Keefer Estate  
 Esther Kehler Estate  
 Matthew Kissell Estate  
 Mary E. Krise Estate  
 Elizabeth P. Lyon Estate

Joseph N. Lytle Estate  
 Thomas J. Malloy Estate  
 W. Robert Maust Estate  
 Janet I. McQuillen Estate  
 Kenneth Meier Estate  
 Mary G. Mosser Estate  
 Wilhelmina J. Myers Estate  
 Theresa M. Paternostro Estate  
 William Pickelner Estate  
 Robert K. Rewalt Estate  
 Thomas J. Rider Trust  
 Lulu B. Roat Estate  
 Beatrice W. Royston Estate  
 Joy M. Shaner Estate  
 Emily W. Simpson Estate  
 Henry C. Sitler Estate  
 Josephine Smith Estate  
 John G. and Mabel M. Snowden  
 Memorial Fund  
 Louella B. Snyder Estate  
 Anna D. Stapleton Estate  
 Marion Stopper Estate  
 Estate of Ralph B. Strawbridge  
*In Memory of John W. and  
 Sarah M. Strawbridge and  
 Enjar and Clara P. Norman*  
 Luther L. Stroup Estate  
 Russell E. Tingue Trust and  
 Emogene L. Tingue Estate  
 Argeno and Eleanor Vannucci Estate  
 Ross Vickers Estate  
 Raymond F. Vogel Estate  
 E. Louise “Petie” Waltman Estate  
 Dwight and Eunice Waltz Estate  
 Leonard G. Weber Estate  
 Mildred E. Weisel Estate  
 Eugene Welteroth Estate  
 Helen Wilkins Estate  
 Beatrice I. Winters Estate  
 Albert F. Young Trust  
 Mary Louise Zimmerman Estate



## Tree of Life Club

The Tree of Life Club is the Susquehanna Health employee giving club and to date has raised more than \$740,000. Listed below are all **new** TLC donors from **October 1 to December 31, 2009**.

Lona Beachel	Phillip Giacobbi	Taran Ransom
Cindy L. Bennett	Clifford Griffin	Tiffani Renninger
Amber Bitler	Alicia Gross	Lisa Reynolds
Gary Blaker	Alison Jean	Angela Russo
Leslie L. Bressler	Heather Johnson	Heather Solomon
Marian Browning	Jaclyn Kennedy	Nicol Styer
Ibisa Carter	LeAnn Kepner	Amanda Sutliff
Dona Cillo	Jennifer Kerwell	Jodi Thomas
Kirsten Crooks	Kristie Klingensmith	Chantel Tomasella
Gerald Cusimano	Judith Ann Lechler	Trishia Welliver
Suzette L. Dymeck	Cassandra L. Neidig	Barbara-Ellen Young
Cindy L. Frey	Holly M. Prince	



## Friends of Susquehanna Health

Includes all donations that are not listed under other giving levels. These gifts are of \$1 + and made from **October 1 to December 31, 2009**.

Donald and Dixie Albright	Josey, Jerry, Karen and Celia Bucek	Donald and Patricia Edwards
Reverend and Mrs. Jonathan P. Albright	Ruthann Bueno	Myron and Peggy Ellison
Gayle L. Allison	Arnold and Debra Burrows	Cheryl J. Ems
Charles and Joyce Andrews	Kenneth and Debra Buttorff	Sophia A. Engler
Anonymous	Jim and JoAnne Calhoun	N. Douglas Erickson
Deb Applegate	Clinton and Mary Campbell	Mr. and Mrs. William A. Eyster
Eleanor B. Ardrey	Carol D. Candler	David Faughnan
Chad and Mari Aumick	James and Barbara Clark	Mr. and Mrs. James A. Fetzer
Darlene and Paul Baclawski	Elaine Clayborn	Emil and Ruth Fischer
James and Mary Jane Baier	Lillian B. Cole	Larry and Virginia Flora
Mr. and Mrs. Robert E. Bauder	Raymond and Irene Confair	Friday Night Group at
Christine Baumann	George and Lois Conrad	Divine Providence Hospital
Krista Z. Beattie	Terry and Carole Crouthamel	Friedens Ladies Aid of Friedens
John Q. Beauge	Ruth E. Croyle	Lutheran Church
Perry and Beverly Berger	Marie Cummings	Susan M. Fritz
Bethel Presbyterian Church	Bonnie Darling	Carole T. Fulmer
Julia A. Bobb	William and Helen Dauber	Frances Fulmer and Torrence Fulmer
Barbara J. Bornemann	Dave and Elaine Davenport	Frank and Joan Gaida
Jeannie, Jim and Tanya Bower and	Mr. and Mrs. Joseph O. DelJanovan	Mr. and Mrs. Steven Gallew
Tracy Tomei	Adron Delrosa	Tommy Gannon
Lorraine R. Bower	Derr Family and Friends	Marion George
Robert and Nancy Bowers	Emily L. Dewire	Frank and Gladys Gerchow
Clarence Brink	Louis and Dorothy Dincher	Abe and Joan Ghods
David and Mary Jo Brouse	Garry M. Doll	Patricia K. Giannotti
Nancy E. Brouse	Donna Dornblaser	Nathan and Jaclyn Gilbert
Allethea E. Bruce	Mary E. Durkee	Charlotte G. Goldsmith

## Friends of Susquehanna Health

Roger and Linda Goodman  
Philip D. Gottlieb  
Fred Green  
Cynthia and Richard Greninger  
Mrs. Sally Grieco  
Mr. and Mrs. Donald A. Gross  
Guardian Chemical Specialties Corporation  
Harold and Margaret Hacker  
R. R. Hall  
Jean E. Hanford  
Betty Hanshaw  
Mr. and Mrs. Mark Hardin and Family  
John and Wanda Harvey  
Patrick and Carol Harvey  
K. Jane Hassler  
David and Donna Heiney  
Bonnie Hetrick  
H. Jerry and Judith Heverly  
Lonnie and Linda Hill  
Louise L. Hill  
Fred A. Holland  
Ray and Pearl Hollenbach  
Toner and Kathryn Hollick  
Barbara F. Hosterman  
Cliff Hungerford  
Janet Hurlbert  
Rose and Bernard Imrisek  
Alison Jean  
Norman and Catharine Keene  
Virginia M. Kellerman  
John and Diane Kemp  
Jaclyn Kennedy  
Sarah C. Kent, MD  
Thomas and Caroline Kern  
Keystone Data Systems  
Jo Ann Kinney  
Betty M. Kitchen  
Ann L. Knauber  
Albert L. Koons Sr.  
Wanda Korb  
Kyle Kunkle  
John A. Labosky  
Ronald A. Lamar  
Richard N. Landis  
Scott and Diane Leinbach  
Mr. and Mrs. Robert E. Leutze  
Liberty Mutual Give With Liberty Employee Donations Program  
Robert and Marian Lindquist

Local 520 Journeymen and Apprentices of Plumbing  
Frank and Ruth Long  
Roxalene E. Lundy  
Jane L. Lynch  
Lyter Elementary School Social Fund  
Suzanne M. Maggiore and Robert A. Cooper  
Maintenance Department Grampian Boulevard Campus  
Scott and Braxton Malan  
Nancy W. Marchal  
Edith J. Marshall  
James E. Marshall  
Rosie P. Massaro  
Mary Lou McCamley  
Pauline E. McClain  
George and Nikki McCloskey  
Anita McFadden  
Jack and Joan McKee  
Ronald and Judith McKibben  
Dr. David and Carol McMorris  
Carol L. McMurray  
Michelle Meyer  
Margaret Miller  
Michael and Linda Miller  
Patricia E. Miller  
Jane C. Montgomery  
Ronald and Cynthia Montgomery  
Mr. and Mrs. Loren L. Moss  
Mrs. Beverly J. Mudge  
Muncy Valley ER Unit Council  
Kirk T. Munsell  
Sarah D. Musser  
MVH Skilled Nursing Unit Employees  
Pat and Debbie Nardi  
Jamie R. Nelson  
Newberry Lioness Club  
Mr. and Mrs. John H. Neylon Sr.  
Mr. and Mrs. Frank C. O'Dea  
Delores M. O'Donnell  
Mr. and Mrs. W. Carey Ohl  
Ramon H. Palmer  
Aarti and Prashant Patel  
Ruth J. Payne  
Dr. and Mrs. William J. Peck  
Gene and Fran Perchinski  
Mr. and Mrs. Robert L. Pierce  
Mary Rea Pipa  
Ellen Pletcher  
Ann D. Poust

Public Information Sub-Committee  
Bill and Mel Purdy  
Franklin and Priscilla Pursell  
Patricia J. Rambo  
Taran Ransom  
Robert Rauch  
Jay and Julie Raup  
Marion S. Reeser  
Michael and Barbara Rendos  
Lisa Reynolds  
Maria Reynolds  
Mr. and Mrs. Wayne W. Rider  
Leann M. Ritter  
Thomas and Peggy Ritter  
Annabelle T. and James C. Rogers Jr.  
Mary Rohe  
Nancy S. Rosbach  
Elizabeth Rovenolt  
Walter and Marian Schell  
Louis and Fern Sedlock  
Kenneth and Jo'an Settlemyer  
George B. Seyler  
Kathleen M. Shaefer  
Betty L. Shaffer  
Connie Shaible  
Aubrey N. Shaner  
Charles and Delores Shannon  
Dorothy and Robert Shedden  
Emalou Shedd  
Shell Shedd  
Susan A. Shipman  
Connie M. Smeal-Fox  
Clinton W. and Mary G. Smith  
Ellen G. Smith  
Leslie Smith  
Harry L. Snook  
Edith A. Snyder  
William and Sandra Snyder  
Mr. and Mrs. Johann H. Soeller  
Heather Solomon  
Ralph and Helen Spencer  
Dale E. Springman  
St. Luke Lutheran Church  
Barbara A. Stark  
Elam and Katie Stoltzfus  
Mr. and Mrs. Jacob K. Stoltzfus  
Mr. and Mrs. Kim R. Stout Sr.  
Joanne Strailey  
A. Jeanette Swisher  
Tom and Judy Temple

## Friends of Susquehanna Health

Harold and Shirley Terry  
Jodi Thomas  
Dorothy and John Tilburg  
Helene Toby  
Chantel Tomasella  
Julius and Mary Tomei  
Michael Tomei  
Glenda M. A. Tressler  
Triangle Tavern  
Ruth, Leonard and Gary Tyson  
Phyllis and Franklin Ulman

United Way of Lancaster County  
United Way Special Distribution  
Account/Truist Altruism  
Valley Braid Works, Inc.  
Dr. and Mrs. Les Van Ess  
Linda L. Wagner  
Cheryl-Ann Walter  
Leslie and Janet Watkins  
James and Sandra Watson  
Edward and Ruth Weeks  
Norman and Ann Wilcox

Anna J. Williams  
Rick and Mindy Williams  
Charles and Marion Wirth Sr.  
Bob and Marna Wirth  
Sharon L. Wright  
Joseph T. Yakup and Family  
Dale and Kimberly Yale  
Albert F. Young Trust  
Ralph and Elda Zeigler  
Ralph and Lou Ann Zeigler  
John Zizza  
Fred and Gloria Zwoyer



## Organization Gives Back

The Williamsport Lions Club's excitement for Project 2012 is evident. Sherry Watts, VP of Development, spoke at their monthly meeting, where they then requested to tour the Susquehanna Health Cancer Center. After touring the center they presented Susquehanna Health Foundation a \$500 check for the Capital Campaign.

## Local Teens Are 'Sew' Appreciative of Care

23



*Ann Riggs, Manager of The Gatehouse, received the quilts along with Wendy Fetzer, Nurse Practitioner, from sisters Myrle and Anna Newcomer.*

Two local teenagers decided to give back to The Gatehouse after their grandfather passed away there in June 2009. The girls spent their summer and fall making their first-ever quilts to give to the patients of The Gatehouse. Every patient receives a quilt to keep. The girls were extremely appreciative of their grandfather's care and wanted to give back by making the quilts for other patients.



## Tributes: In Memory Of

### **In Memory of Donald L. Alexander Sr.**

Irene Alexander

### **In Memory of Jack Ardrey Sr.**

Eleanor B. Ardrey

### **In Memory of Carolyn E. Ault**

Phyllis Bertin  
Deborah Page  
Kathie J. Tupper-Grafius

### **In Memory of Linda R. Banzhaf**

Donna Banzhaf  
Good Will Hunting Club, Inc.  
Pennsylvania College of Technology  
Linda M. Younes

### **In Memory of Robert E. Barbour**

Alfred and Sylvia Slater

### **In Memory of Geraldine A. Barner**

Susan Christ and Family

### **In Memory of Mary Grace Barry**

Kathleen A. Barry  
The Rev. Rodney L.  
and Janyce B. Caulkins  
Dolly Clougherty  
Pete and Vicki Derr  
Ronald L. Guthrie  
Edith L. Hanner  
Lois M. Hollick  
Raymond E. Kehrner Jr.  
John and Paula Neyhart  
George S. Stratton  
Robert J. Stratton  
Ron and Dolores Suvak  
Mrs. Sally Vargo and son, Tom Vargo Jr.  
Bernie and Linda Watson

### **In Memory of Elinor Beck**

Betty M. Kitchen

### **In Memory of A. Beverly Bernstine**

Jim, Mary, Mike and Sarah Griggs  
North Central Sight Services Inc.  
PRIMUS Technologies Corp.  
Roan, Inc.

### **In Memory of William Berry**

Winifred L. Thorpe

### **In Memory of Harold J. "Chas" Bierly**

ARL - EBA  
Mrs. Gary C. Baumert  
Susan L. Benner  
Jonathan and Cindy Bierly

Robert and Nancy Bierly  
Noelle Bleich  
Dick and Betty Cable  
Cargill Regional Beef, Wyalusing Sales  
and Procurement  
Paul and Delores Courter  
J. Mark Doyle  
Robert Fiedler and Linda Freed  
William and Sharon Hosterman  
Bill and Jane Kerstetter  
McCartney, Inc.  
S & B Livestock - Mr. and  
Mrs. Terry Strohecker  
Ken, Caroline and Tom Taylor-  
Century Farm, LLC  
Mr. and Mrs. Norman O. Wenrick Jr.

### **In Memory of Ruth M. Blaser**

Woolrich Employees  
Beneficial Association

### **In Memory of Lois A. Booth**

Julia A. Bobb

### **In Memory of Ken Bower**

Lorraine R. Bower

### **In Memory of Mary B. Bower**

Rita J. Alvarado  
Jeanne R. Bell  
Joseph E. Bower  
Reneé Carey  
Richard and Nancy DeWald  
Patricia Driver  
Rick and Carolyn Martin  
Mr. and Mrs. William C. Reighard  
Barbara A. Stark  
Woodlands Bank

### **In Memory of Paul K. Bower**

Lorraine R. Bower

### **In Memory of Frank and Marguerite Bowers**

Robert and Nancy Bowers

### **In Memory of Helen White Brink**

Clarence Brink

### **In Memory of Ronald C. "Red" Brinser**

Ashkar Elementary School  
Dean and Joy Barto  
Dorothy N. Barto  
East Lycoming Education Association  
Harley and Bertha Fry  
Ed and Gail Lewis

Carol L. McMurray  
Michael D. Mertes, Inc. Plumbing,  
Heating & Excavating  
William R. and Judith D. Miller  
Barbara Schoch  
Julie, Jennifer and Erica Souter  
Norma J. Stackhouse  
Gary and Lynn Wertman  
Van and Audrey Wertman

### **In Memory of John B. Broshkevitch**

Mark and Andrea Broshkevitch and Family

### **In Memory of Allen and Patsy Brown**

James and Sandra Watson

### **In Memory of John L. and Mary Sprout Bruch**

John L. Jr. and Sarah H. B. Bruch

### **In Memory of Hugh J. and Ann Phillips Bubb**

John L. Jr. and Sarah H. B. Bruch

### **In Memory of Helen W. Buhl**

Joseph H. Fennessy  
Marlin and Carol Hill  
The Insurance Shop LLC  
Gloria M. Lizardi  
Lockheed Martin Corporation  
Bruce and Martha Miller

### **In Memory of Susan E. Byron**

Marty and Jean Doughty

### **In Memory of Joseph R. Calder, MD**

Jean and John Burks

### **In Memory of Hannah C. Callahan**

James Knapp, Charles Knapp and  
Pauline Umstead  
Donna R. Pearson

### **In Memory of Frances M. Caputo**

Claire R. Caputo

### **In Memory of R. June H. Carper**

Williamsport Barber & Beauty Supply

### **In Memory of Michael and Mary Casale**

Mr. and Mrs. Michael J. Casale Jr.

### **In Memory of John Catino**

Mr. and Mrs. Nicholas Catino

### **In Memory of Reverend Charles W. Coates**

Barbara H. Coates

## Tributes: In Memory Of

### **In Memory of Sylvia M. Coleman**

Charles E. Fredericks  
Kenneth L. Hunter

### **In Memory of Benjamin H. Comfort Jr.**

Charles and Donna Schmouder

### **In Memory of The Parents of Raymond and Irene Confair**

Raymond and Irene Confair

### **In Memory of Elizabeth J. Corbin**

South Williamsport Youth  
Football Association

### **In Memory of Frank Cremo**

Mary R. Cremo

### **In Memory of Walter G. Crist**

Bill and Kate Berry  
Lynn and Bonnie Bowes

### **In Memory of Margaret H. Davidson**

Sterling H. Davidson

### **In Memory of Floyd "Gene" Deitrick**

Robert L. Deitrick

### **In Memory of Grace H. Delaney**

Richard and Nancy Thursby

### **In Memory of Lee Demorat**

Thomas and Caroline Kern

### **In Memory of Edna E. Derr**

Derr Family and Friends  
Carol J. Kuntz  
The Retina Group of Pennsylvania, PC

### **In Memory of Vincenza DiSalvo**

Anthony L. and Kathleen S. DiSalvo  
Marguerite D. Wollet

### **In Memory of Richard E. Dixon**

Rosemary W. Bower

### **In Memory of Dr. Herbert A. Ecker Sr.**

Prudence W. Poff  
Herb Poff

### **In Memory of Norman L. Eckley**

Tom and Jean Hunter

### **In Memory of Martha E. Edwards**

Donald and Patricia Edwards

### **In Memory of Grant Eichenlaub Sr.**

AAA North Penn

### **In Memory of Oscar E. "Bud" Ellis**

Friends and Employees of Alcan  
Cable Corporation  
Helen B. Hill  
Lycoming County Woodcarvers  
Mike and Joni Moskovitz  
Lorna M. Strausser

### **In Memory of Beverly S. Emig**

Wilbur M. Emig

### **In Memory of Gene O. Engle**

Dorothy J. Peirce

### **In Memory of Eleanor Eveleth**

David and Karen Chappell

### **In Memory of Lamont D. Feigles**

Michael and Roylee Lovett and Family

### **In Memory of Sandra L. Feigles**

Barbara K. Feigles  
Gloria and Robert Foye  
Marlene Kibler  
Michael and Roylee Lovett and Family  
Dr. and Mrs. William J. Peck  
Leann M. Ritter  
Thomas and Peggy Ritter  
John Stuempfle Jr.

### **In Memory of Roland K. Fellingner**

Dick and Phyllis Bestwick  
Joseph M. King Jr.  
The Sawyer Family - Steve, Bonnie,  
Chris, Michelle, Sharon and William

### **In Memory of Barbara A. Fink**

Fred and Peggy Foulkrod  
Gene and Jackie Pick  
Barbara Strous  
West Branch Susquehanna  
Builders Association

### **In Memory of Ruth F. Fischer**

Fischer Insurance Agency

### **In Memory of Ruth Forney**

E. Larue Lunt  
Norma Lunt Mullen

### **In Memory of Henry and Harriet Fornwalt**

Patrick and Carol Harvey

### **In Memory of Ragnar W. "Tex" Franzen**

Norma B. Franzen

### **In Memory of Helen Louise Fry**

James and Jean Laurrell

### **In Memory of Leonard T. Fuller**

Shirley and Russell Dugan and Family  
Alice L. Fuller  
Jersey Shore State Bank  
Naomi L. Leidhecker and  
Winifred Knause

### **In Memory of Thomas George**

Marion George

### **In Memory of John B. Gibbons**

Anita Gibbons, Patrick and Trisha Marty,  
and J. B. Gibbons Constrution, Inc.

### **In Memory of LaRue H. Godfrey**

John and Jenny Lannan  
David and Elaine Waltz  
Lou and Wayne Winner

### **In Memory of Griff Goodman**

Roger and Linda Goodman

### **In Memory of Maria M. Hann**

Cheryl Maria Godfrey Memorial Fund

### **In Memory of Robert "Bob" Hanshaw**

Betty Hanshaw  
Karen H. Kaler

### **In Memory of Ida M. Yaw Hanshaw**

Mabel C. Fritz and Family  
Little League Baseball, Inc.  
Melissa L. Singer  
Jack and Dorothy Smith

### **In Memory of Beatrice Hill Harradine**

Madeline Bird

### **In Memory of James L. Harrison, MD**

Mrs. Jack J. Kisberg

### **In Memory of Margaret M. Hart**

Mary E. Bennardi

### **In Memory of Robert E. Hassler**

K. Jane Hassler

### **In Memory of Charles A. Hein**

Virginia K. Hoffman  
Ann Knapp

### **In Memory of Betty J. Hetner**

John and Toni Flook and Family

### **In Memory of Boyd G. Hill**

Louise D. Hill

### **In Memory of Daniel E. Hill, MD**

Daphne Hill

# GRATEFUL PATIENT SPOTLIGHTS

## Rose Gregori

At least one attendee at Sullivan County's October health fair received life-saving news. **Rose Gregori** of Dushore says Susquehanna Health's free artery screenings revealed a blockage in her brother's neck. It was Saturday, and nurses at the health fair quickly arranged for him to go directly to Williamsport Regional Medical Center for a consultation with vascular surgeon **Karla Anderson, MD**.

"He was a walking bomb," says Rose.

He and his wife, along with Rose, returned to Williamsport two days later for more tests. Dr. Anderson recommended he stay overnight in the hospital and have surgery the next morning. They were 50 miles from home, and Rose and her sister-in-law wanted to be close to him.

They were informed about the Hospitality Inn™, where they were warmly greeted.

The Hospitality Inn™ provides free, overnight accommodations for patients and families who have a long distance to travel, are receiving radiation therapy, have entered through the Emergency department, are receiving inpatient therapy at Rehabilitation Services or who are recovering from open heart or other major surgery. The Inn has private, fully furnished rooms with a TV, clock radio, dorm-size refrigerator and phone. Guests share bath and shower rooms as well as a kitchenette with microwave, coffee maker and small refrigerator.

"The Inn put us just five minutes away from my brother, so we didn't have to worry about getting back down to Williamsport

early in the morning," says Rose. "We moved our car just one time in four days to run home and get some clothes."

The kindness and convenience of the Inn was just one of many positive experiences they encountered during their visit. From the great care her brother received to the courteous staff, Rose was extremely impressed with Susquehanna Health.

"You just had to be looking around and someone was at your side asking, 'Can I help you?'" says the retired nutrition advisor.

This was the first time Susquehanna Health offered the artery screening at the health fair. Rose believes the test and quick action of staff saved her brother's life. She is thankful that a surprise visit to the hospital included so many positive experiences.

## A Gift of Appreciation

A Schuylkill County couple made an anonymous donation to the Kathryn Candor Lundy Breast Health Center in appreciation



**Timothy Pagana, MD**

for outstanding care. While the center wasn't the closest place for treatment, they came believing it was the best based on

their research and the experiences of the wife's sister, aunt and aunt's daughter.

The couple had a consultation with **Timothy Pagana, MD** within a week of calling. They appreciated that he took his time with them and even made them

laugh. His staff went to extra lengths to assure that her tests at two different sites were scheduled on the same day to accommodate the couple's 75-mile drive.

"We came expecting the best professional healthcare available, and we got that, but we got even more," the husband explains. "Whenever we asked for assistance, we got complete help. It was icing on the cake. You don't get that much anymore, but there we did in every instance."

The wife opted for a complete mastectomy which required a one-night stay at Williamsport Regional Medical Center. The husband recalls that his wife was so confident about her medical care that she slept soundly the night before surgery.

At a follow-up visit two weeks later, Dr. Pagana told them the cancer was gone and he didn't need to see them for a year. The husband says regardless of the outcome, they would be pleased with their care.

"We felt right from our first visit to our last that Dr. Pagana's goal was to take care of us," says the husband, noting the attention given to both of them. "In a 60-year career, I have met a lot of people who do good for society, and I put Dr. Pagana at the top of that list. I think his goal in life is to give breast cancer people the very best, complete care they can get, and he is accomplishing that goal."



## Tributes: In Memory Of

### **In Memory of Dorothy L. Hill**

Watson E. Hill

### **In Memory of Robert M. Hill**

Louise L. Hill

### **In Memory of Timothy A. Hill**

Dan Briel Family

Gladys Hause

Louise D. Hill

Judith A. Jean

David and Nancy Miller

Russell and Margaret Toner

### **In Memory of Louise A. Hofmann**

Isabel F. Buttorff

Mary E. Miele and Family

### **In Memory of James Huling**

Jodi L. Huling

### **In Memory of Lois Hungerford**

Cliff Hungerford

### **In Memory of Mary E.**

#### **"Betty" Hunter**

Janice C. Irvin

Regina A. Latini

Gene March

Violet R. Walker

Mrs. Margaret Ann Yeagle

### **In Memory of Carl F. Kackenmeister**

Bernice A. Kackenmeister

### **In Memory of Elizabeth K. Kehler**

Mr. and Mrs. Gayle N. Phillips

### **In Memory of Frank and**

#### **Anna Kicinske**

Sophia A. Engler

### **In Memory of Clifford R. Kiesinger**

Jeffrey and Friederike Bauer

Joel and Jessica Breon and Family

Delores Clayton

David L. Fortin Sr.

Jennifer Freund

Highland Lake Manor

Kelley B. Imbro

Diana McElwee

Marty and Tom Paternostro

Karen L. Ryder

Timothy and Shirley Shannon

Beth Verrico

Paula J. Yenner

### **In Memory of Ruth L. Kilgus**

Allan and Jodi Schwenk

### **In Memory of Stanley J. Kuzio Jr.**

Keith and Jennifer Kuzio

### **In Memory of Josephine LaFever**

William and Donna Manciocchi Jr.

### **In Memory of Joanne G.**

#### **"Johnny" Lamade**

Anne L. Pikolas

### **In Memory of Catherine V. Latini**

Mrs. Alice C. Corbett

### **In Memory of Peggy L'Heureux**

West Branch Valley Association of  
Realtors/MLS

### **In Memory of James Liberti**

Samuel and Trena Firmstone

Metso Friends

Metso Minerals Industries, Inc.

Minerals Processing - Pyro

Schick Elementary School Friends  
and Coworkers

Ken and Dot Thompson

Connie W. Underwood

### **In Memory of Catherine L. Lose**

Kirk T. Munsell

### **In Memory of Clair H. Lundy**

PRIMUS Technologies Corp.

### **In Memory of Shirley M. Lynn**

William C. Lynn

### **In Memory of George E. Lyons**

Salvatore and Lorraine Aloisio

Mike and Donna Bastian

Gary S. Chrisman

Tim and Ruthanne Crotty

James and Janice Fry

Anita Gibbons

Becky Hibschan

James and Jean Laurrell

Jay and Sue McCormick

Patricia Solley

Robert and Jill Stannert

Tory Leather Company

Thomas E. Valego

### **In Memory of William D. Maggs**

Helen K. Goodman

Dorothy S. High

Violet R. Walker

### **In Memory of Judy M. Maguire**

Bald Eagle-Nittany Class of 1977

Monica L. Barner

Centre County MH/MR and Drug &

Alcohol Staff

Court House Associates

Walter and Beth Dyke

James and Anna Ferguson

Restless Oaks Restaurant/Jim and

Shirley Maguire

ROC Service Company

Salvatore and Elizabeth Saraceno

Louise I. Shoemaker

Katherine Taylor

O. Roy and Donna Timblin

Karl, Kathy and Sara Wolfe

### **In Memory of Eleanor B. Mahonski**

East Lycoming Education Association

### **In Memory of Thelma L. Manning**

Sharon Ohnmeiss

S.W.H.S. Class of 1960

### **In Memory of Miriam P. Markel**

Michealeen A. Andrews

### **In Memory of Donna L. Marshall**

Edith J. Marshall

James E. Marshall

### **In Memory of Richard J. and**

#### **Rose M. Matteo**

Vincent J. and Susan S. Matteo

### **In Memory of Ronald Mattern**

Delores M. O'Donnell

### **In Memory of Jacob Matthews**

Margaret L. Twigg

### **In Memory of Glenn and**

#### **Mary McCloskey**

George and Nikki McCloskey

### **In Memory of Sharon L. McCormack**

Jim and Michele Foote

### **In Memory of Maxine L. McKay**

William S. McKay

### **In Memory of Margaret R. McNichol**

John F. McNichol

### **In Memory of Dora E. McQuay**

Pennsylvania College of Technology

Phillip and Susan Story

### **In Memory of Joseph Meuse**

Linda and Frank Cioffi

### **In Memory of Anna Mae Miller**

Terry and Lyn Ulsh and Families

## Tributes: In Memory Of

### **In Memory of William H. Miller Jr.**

Anita McFadden

### **In Memory of William M. Miller Jr.**

Barbara S. Joyce  
David and Beverly Lentz

### **In Memory of James P. Montgomery**

Ruth A. Montgomery

### **In Memory of Richard Montgomery**

Jane C. Montgomery

### **In Memory of John J. "Jack" Murray**

Mary L. Barlow

### **In Memory of Lynn**

#### **Pewterbaugh Neville**

Evelyn W. McCauley

### **In Memory of Sheila O'Connors**

Robert and Marian Lindquist

### **In Memory of William O. Odell**

Dick and Barb Campbell  
Michael and Becky Fought  
Kenneth and Mary Maciejewski  
Winifred M. Odell  
Janet and Dale Ranck  
Leslie J. White

### **In Memory of Anne Oliver**

Fred Green

### **In Memory of Lynn A. Overdorff Jr.**

Keith and Pam Shenberger

### **In Memory of Richard W. Payne**

Thomas and Christel Payne

### **In Memory of Leona J. Peters**

Clyde and Elaine Fuller

### **In Memory of Iva E. Phillips**

Mr. and Mrs. Gayle N. Phillips

### **In Memory of Jonathon G. Phillips**

Dill Buttons of America, Inc.  
Raymond E. Kehr Jr.  
Ladan Madresehee  
Mehrddad Madresehee  
David and Rebecca Schwed  
Carl and Carol Waldman

### **In Memory of Ann L. Plankenhorn**

Charles and Joanne Ackerman  
Any Event Party Rentals &  
Sales Employees  
Michael S. Brobst  
Alan G. Cohick

Jack and Michele Davidson  
John and Toni Flook and Family  
Charles E. Fredericks  
Pamela B. Kelleher  
Gerald and Beatrice Metroka  
Stephen and Helen Shaffer  
Ray and Nancy Shuman  
James H. Sortman  
Janice and Werner Ziegmann

### **In Memory of Kelly J. Pomrinke**

Perry and Beverly Berger

### **In Memory of Marjorie M. Praster**

Raymond and Pauline Davenport  
Kerlin and Sondra Farwell  
Sandra Young Hopfensperger  
Carol L. McMurray  
Mr. and Mrs. Sebastian F. Salvatori  
Hank Shafran and Tony Delisi

### **In Memory of Norman S. Probst**

Charles and Linda Johnson

### **In Memory of Josephine F. Quinn**

Sheryl E. Dunn

### **In Memory of Alice and Wilber Rauch**

Connie M. Smeal-Fox

### **In Memory of Megan Christine Raup**

Jay and Julie Raup

### **In Memory of Pauline Reed**

Sherwood Reunion Group

### **In Memory of Nancy G. Rhoads**

Susquehanna Supply Company

### **In Memory of Richard H. Rhodes**

Gladys M. Dapp  
Susquehanna Hematology/Oncology  
Coworkers

### **In Memory of Arlene M. Rice**

Charles and Marion Wirth Sr.

### **In Memory of Debra Ann Ritchey**

Peter and Virginia Codisopoti  
Nancy B. Hembree  
Patty Beckman, Karen Patterson and  
Lynne Koskie  
Eleanor L. Love  
PRIMUS Technologies Corp.

### **In Memory of Mary Robb**

Karen E. Leonard

### **In Memory of Cindy R. Roesgen**

Walter and Jeanne Reed

### **In Memory of The Parents of Annabelle and James Rogers**

Annabelle T. and James C. Rogers Jr.

### **In Memory of Paul T. Rothrock**

Flora E. Rothrock

### **In Memory of Eleanor L. Rupert**

Sam and Deb Bierly

### **In Memory of Eugene and Ramona Russell**

James and Mary Jane Baier

### **In Memory of Patricia L. Schon**

Wanda Korb

### **In Memory of Donald J. Seiler**

Donald and Joanne Bennett  
Mary M. Fourney  
Sara A. Fourney  
Heart & Vascular Staff at

The Williamsport Hospital  
Blanche L. Kerstetter  
Mabelina C. Marseco  
John and Margaret Reichard  
Charles and Helen Schwarz

### **In Memory of Anna M. Seitzer**

Dale and Kimberly Yale

### **In Memory of Mary Ellen Sellers**

Suellen Smith

### **In Memory of Elinor M. Shaffer**

Thelma White

### **In Memory of Ann L. Shenberger**

Keith and Pam Shenberger

### **In Memory of Russell L. Sherwood**

Sherwood Reunion Group

### **In Memory of William L. and Flora B. Sherwood**

Ann and Bill Sherwood

### **In Memory of Ernest H. Shumbat**

Mr. and Mrs. Richard N. Strasburg

### **In Memory of LeRoy E. Simpson**

Lillian R. Simpson and Diane L.  
Anderson

### **In Memory of Jean Scott Sims**

Katherine K. Albertini  
Wilma R. Gilberg

## Tributes: In Memory Of

### **In Memory of Burton S. Smeal**

Connie M. Smeal-Fox

### **In Memory of Leonard W. Smeenk**

Bucktail Medical Center  
Greg and Kris Keefer

### **In Memory of Joann M. Smith**

Linda S. Frakes

### **In Memory of Ernestine P. Snell**

Robert Rauch

### **In Memory of Richard E. Snell**

Mrs. Alice C. Corbett

### **In Memory of Our Son, Randy**

Gene and Fran Perchinski

### **In Memory of Pamela A. Spahr**

Robert and Jill Stannert

### **In Memory of William W. Sperow**

Jane L. Sperow

### **In Memory of Kay F. Springman**

Dale E. Springman

### **In Memory of James R. Staib Sr.**

Patricia Kratochvil and  
Susanne Whipple  
Republican League, Inc.  
The Smedley Family - Elaine, Doug  
and Doug Jr.  
Jean L. Whipple

### **In Memory of Dorothy M. Stock**

Julie Albright

### **In Memory of Charles L. Strailey**

Joanne Strailey

### **In Memory of Annabelle Street**

Friends and Employees of  
Alcan Cable Corporation

### **In Memory of LeRoy G. Stryker**

Douglas and Cheri Stryker

### **In Memory of Barbara J. Switzer**

Dr. and Mrs. Scott D. Croll  
Elizabeth Crouse  
The Family of Eric Crouse  
James and Lee Crouse  
Jeffrey T. Crouse  
Dottie Frank  
James and Jean Laurrell  
Loyalsock Middle School PTO  
Diane M. McLughlin  
William and Ellen Miller

Diane Minnich

Joseph and Teresa Moore

Mary C. Novak

Betty J. Orlando

Linda Pick

Karen, Pat and Ashleigh Schuler

Gary and Karen Spies

Donald L. and Barbara A. Switzer

Trudie Welliver

Joseph and Kathleen Wertz

Lois N. Young

### **In Memory of Richard L. Temple**

Sandra L. Peterman

Paul R. Shaner

Susquehanna Health Information

Technology Department

Helen L. Temple

### **In Memory of Angeline O. Thomas**

The Barbours (Peggy, Ted, Tracy and Kids)

### **In Memory of Merle M.**

#### **"Pete" Thomas**

Mr. and Mrs. Salvatore D. Arduini

Ward and Jean Bennett

Lafayette and Connie Dawson

Marty and Jean Doughty

Wayne and Kay Fetzer

Constance E. Michele

William and Joyce Mowery

Robert and Kathie Ulmer

Lynette M. Yost

### **In Memory of Mitchell Thompson**

Rae Jean Pentz

### **In Memory of Beatrice Thorpe**

Winifred L. Thorpe

### **In Memory of Gemma Tomei**

Jeannie, Jim and Tanya Bower and

Tracy Tomei

David and Donna Brennan

Josey, Jerry, Karen and Celia Bucek

Ruth E. Croyle

Dave and Elaine Davenport

Adron Delrosa

East End Lumber

Norma B. Franzen

Travis and Dorothy Gilstrap

Wayne and Charlene Hardin

Mr. and Mrs. Mark Hardin and Family

Raymond and Fran Harpster

Sarah D. Musser

Pat and Debbie Nardi

Mildred A. Nichols

Order of Amaranth

Kenneth and Jo'an Settlemeyer

Tom and Judy Temple

Julius and Mary Tomei

Michael Tomei

Ruth, Leonard and Gary Tyson

Valley Braid Works, Inc.

### **In Memory of Catherine I. Totman**

Lois E. Bamonte

Thomas and Janet Dunlap and Family

Highmark Employees

Dorothy McHenry

Harry, Diana and Dana Rozanski

Steve and Kathy Severin

Perl E. Totman

### **In Memory of Lynn M. Ulmer**

Melissa D. Lundy

### **In Memory of Rita C. Ulrich**

Robert Schell Ulrich

### **In Memory of Raymond R. Walters**

Randy and Joanne Weidner

Donna L. Wink

Joan A. Wink

### **In Memory of Gladys Waltz**

Guy and Jean Waltz

### **In Memory of Kenneth E. Welker Sr.**

Donald and Dorothy Gates

Janice C. Irvin

Joni L. Pauling

Teri L. Rexford

### **In Memory of Thomas D. West**

Jim and Bonnie Caldwell

### **In Memory of Donald O.**

#### **"Don" Wilkins**

Drew and Christianne Wright

and Family

### **In Memory of William M. Williams**

Anna J. Williams

### **In Memory of Kimberly D. Winter**

Grace Kinley

### **In Memory of Lloyd F. Woodling**

Abbie, Larry, Myrle and Anna Newcomer

### **In Memory of James C. Worthington**

Carole T. Fulmer

Frances M. Worthington



## Tributes: In Memory Of

### **In Memory of Frederick W. Yeager Jr.**

Marvin and Esther Hudson  
Marie Long  
TOPS PA 964

### **In Memory of Evelyn Yeagle**

Sherwood Reunion Group

### **In Memory of Maida Yearick**

Connie Shaible

### **In Memory of Joseph M. Younes**

Margretta Bailey  
George and Wilda Coppersmith  
Ella Mae Gribble  
Loomis, Sayles & Co.  
Greg and Lori March  
Pennsylvania College of Technology  
Thomas and Ellen Ross  
Bernard L. Springman  
Susquehanna Health Information  
Technology Department  
G. Maxine Weinhardt  
Linda M. Younes

### **In Memory of Margaret Yurcovic**

PCT School of Natural Resources  
Management Faculty and Staff  
Pennsylvania College of Technology

### **In Memory of James F. Zeigler**

Terry and Susan Girdon  
William and Brenda Holland  
Jane B. Slingerland

## Tributes: In Honor Of

### **In Honor of Ed and Linda Alberts**

Justin and Kristi Alexander

### **In Honor of Leland Elizabeth Hill Barclay**

Michael Philip Barclay and  
Laurie Crockett Barclay

### **In Honor of Karen Bates**

Trevor Bolt

### **In Honor of Dr. Susan A. Branton**

Ann L. Knauber

### **In Honor of Joseph DelJanovan**

Mr. and Mrs. Joseph O. DelJanovan

### **In Honor of Myron and Peggy Ellison**

Myron and Peggy Ellison

### **In Honor of Bob English**

Dale and Kimberly Yale

### **In Honor of Tammy L. Glaser**

Mike and Donna Bastian

### **In Honor of Mr. and Mrs. Loren L. Moss**

Mr. and Mrs. Loren L. Moss

### **In Honor of Dr. Tim Pagana**

Betty and Herb Cohick  
Bill and Mel Purdy

### **In Honor of Dedicated Physicians**

Barbara F. Hosterman

### **In Honor of Harley and Carol Pittenger's 50th Wedding Anniversary**

Dennis and Debra Beck  
Mr. James Beck, Linda and Sandy  
Roy and Ann Beck  
S. Christine Beck  
Leonard and Margaret Brion  
Martha A. Bryden, DMD  
Ann and William Corson  
Patricia T. Creasy  
William and Betty Cropp  
Marshall and Debra Frye  
Terry and Brenda Gage  
Doris E. Hawkes  
Mrs. Gertrude E. Heller  
Harry and Jean Henriksen  
Edward and Sylvia Herman  
Ardene D. Judd  
David and Beverly Lentz  
Dayton and Cheryl Loudenslager  
Terry and Bonnie Loudenslager  
Janet S. Lucas  
Roger and Patricia Myers  
Jonathan and Vicki Paulhamus  
Steven and Pamela Pittenger  
Gary and Joyce Rathmell  
Phyllis Swanson  
Elizabeth A. Waltman

### **In Honor of Dr. Sam Stea**

Ray and Pearl Hollenbach

### **In Honor of Rachel M. Stout**

Mr. and Mrs. Kim R. Stout Sr.

### **In Honor of Dr. Hani J. Tuffaha**

Suzanne M. Maggiore and  
Robert A. Cooper

### **In Honor of Roy E. Tuller, DO**

Virginia M. Kellerman

### **In Honor of W. John Wagner, MD**

Mr. and Mrs. Donald A. Gross

## PLANNED GIVING SPOTLIGHT

# Joe and Carolyn Hume

As the owner of Promotional Specialists, Joe enjoys helping customers select just the right items to thank supporters, show appreciation to employees or make their company memorable to prospective customers.

"There's a process you work through to determine the purpose of the gift—what you want to accomplish or promote by giving it to someone," Joe explains.

For the entrepreneur and his wife, **Carolyn**, making a Legacy Society donation to Susquehanna Health ensures that the health system they have supported for more than 30

hospitals became very good customers for him, and he was grateful.

"We recognize that the strong support we received from this community helped make us successful, and we felt by giving to Susquehanna Health we could really make a contribution that benefits the community," Joe explains.

For more than 30 years the couple has made financial contributions to the Williamsport Regional Medical Center and now Susquehanna Health. Avid golfers, the couple participates in the health system's golf fund-raisers, where they have gotten to know and believe in



The Humes know first-hand the importance of having excellent medical care in the community. In the mid-1970s, Carolyn was diagnosed with cancer and received life-saving treatment at Williamsport Regional Medical Center. Nearly 30 years later, Joe underwent open heart surgery there.

Both age 78, the Humes are in good health and have no plans to slow down. Between playing bridge and golf, Carolyn works part-time for their son's company, Keystone Data Systems. Joe left the forms business 20 years ago and, after a brief hiatus, developed Promotional Specialists, where helping to supply thank-you gifts for charitable golf outings is a favorite activity.

*"...we felt we could really make a contribution that benefits the community."*

years—an organization that has been a good customer and provided them both life-saving care—will receive an important final gift from them. The decision was part of careful estate planning that will benefit their family, the health system and their community.

The Humes moved to the Williamsport area with their two young children, Joe Jr. and Terry, in 1969 so Joe could develop a continuous computer forms business. The surrounding

the organization's leadership. They are supportive of Project 2012, Susquehanna Health's master facility project designed to upgrade and replace aging facilities.

"This is a very important investment in the future that will help them remain competitive and assure that the level of healthcare is continuously maintained or improved upon. Already, as a result of this project, we have one of the best cancer centers in the state," says Joe.

"It's great to be involved with helping organizations show appreciation to their supporters," Joe says.

It's a task Joe and Carolyn have done well. With their long-time support and legacy donation to Susquehanna Health, the Humes have expressed their appreciation with a gift that will benefit their community for many generations to come.

# Giving Heart Attack Patients the Advantage for Survival

## Timing is critical when treating a heart attack.

***Treating the heart in under 90 minutes saves precious heart cells.*** With a STEMI (stem-me), a life-threatening type of heart attack that occurs after a sudden rupture of plaque within the coronary artery, a patient's survival depends on a quick diagnosis and then opening the impacted vessel.

32

Experts at Williamsport Regional Medical Center streamlined the process and are committed to getting a patient into the Catheterization Lab and treated within 60 minutes. The American College of Cardiology recommends 90 minutes from the time the patient presents to the Emergency department as the national standard of care.

"We've had anecdotal outcomes that are as short as 20 to 25 minutes, but our goal from when a patient presents in the Emergency department is 30 minutes to the Cath Lab with the overall procedure being completed within 60 minutes," explains **David Rothrock**, RCIS, Manager of Cardiology Services. "We can do this in a shorter time at Williamsport Regional Medical Center because we have integrated service delivery between pre-hospital caregivers

(ambulance service), the Emergency department and the Cath Lab."

Rothrock says most of the major time savings has been gained since they established the process three years ago, but they continue to review and make improvements. In addition to saving a life, the shortened process can minimize permanent heart damage.

The STEMI process is initiated five to 10 times per month and can begin in the Emergency department, another hospital department or when an ambulance arrives at your home. In the case of an ambulance call, a specially trained paramedic is dispatched to the site with the mobile intensive care unit. The paramedic looks for specific abnormalities on the patient's EKG (electrocardiogram). If the patient is identified



as having a STEMI, the EKG is transmitted electronically through a cellular telephone to the Emergency department, and a "Code STEMI" alert is issued. The Cath Lab prepares for an emergency case, and if necessary, the cardiologist on call and Cath Lab staff are summoned to the hospital. This critical step saves valuable minutes as staff and physicians arrive in concert with the patient.

In the Emergency department, the patient is evaluated by a physician and/or a cardiologist. The patient is immediately transferred to the Cath Lab for diagnostic imaging. Sheaths and catheters are

inserted into the arteries in the leg and advanced to the heart so dye can be injected for a definitive diagnosis. Then the cardiologist uses guide wires, balloons and stents to open the blockage and resume the patient's flow of blood. At this point, the patient's EKG will begin to normalize and the heart attack symptoms subside.

"The STEMI process is another reason individuals should call 911 when experiencing heart attack symptoms," says Rothrock. "With pre-hospital care providing a critical head start, making that call can save your life."



## Physician Recruitment Success Continues

Physician recruitment nationwide is extremely competitive as healthcare centers and communities with growing needs compete for a smaller number of candidates.

"When you consider that since 1993 the number of medical school graduates has increased by 4 percent, and at the same time the U.S. population has increased by 17 percent, you can see that the demand for physicians is outpacing the supply," explains **William McCauley**, MD, FACP, president of the Susquehanna Health Medical Group.

Senior physicians who are making career changes or preparing to retire are other issues affecting physician supply.

"Older physicians are traditionally more productive in terms of the hours they work, so they can provide more coverage and see more patients," says Dr. McCauley. "With residents limited to working 80-hour weeks, many young physicians are not accustomed to the workload older physicians handle. Like others in their generation, these younger physicians are more protective of their lifestyle and prefer to work only a defined schedule without additional call responsibilities. So we actually need more physicians to replace those who are retiring."

Dr. McCauley believes Susquehanna Health is a desirable place to work because of the reputation of the

In spite of the challenges, recruitment efforts at Susquehanna Health are on track. In addition to the 14 new physicians who joined the Susquehanna Health Medical Staff and/or Susquehanna Health Medical Group since June (reported in a previous issue of the Foundation newsletter), five new physicians have joined:

NOT PICTURED:  
Carmen Anderson, MD  
Radiology



Marius Figueredo, MD  
Pulmonology/Critical Care



Douglas Jones, MD  
Medical Oncology  
(Shamokin Dam)



Steve Karp, MD  
Radiation Oncology  
(Shamokin Dam)



Karl Pecht, MD  
Family Medicine

existing medical staff, attractive and vibrant communities, quality school districts, lower cost of living and easy access to major metropolitan areas.

Designed to address the challenges of aging facilities, meet patient preferences and expectations as well as attract top doctors and clinical staff, Project 2012, Susquehanna Health's \$250-million renovation and

expansion project, shows a community invested in quality healthcare.

"Building a great physical plant is important, and our plans for improvements at all of our facilities underscore our commitment to maintain excellent patient services for the future of healthcare in our communities," says Dr. McCauley.

## Important Dates

APRIL 22	APRIL 25	APRIL 30	JUNE 7	JULY 9	AUGUST 16
PM Exchange at Susquehanna Health Cancer Center	Muncy Valley Hospital Open House and Tour of New Private Patient Rooms	Sock-It-to Cancer at East Lycoming Soccer Field	Kathryn Candor Lundy Breast Health Center Golf Tournament at Williamsport Country Club	Sports Medicine Golf Tournament at White Deer Golf Course	Susquehanna Health Golf Tournament at Williamsport Country Club

# Groundbreaking at Williamsport Regional Medical Center



Susquehanna Health employee services partners, volunteers, patients and medical staff together with city officials and members of the community broke ground on October 28, 2009, at the corner of Walnut and Louisa Streets, commencing construction on the new patient tower at Williamsport Regional Medical Center.

The patient tower project moves Susquehanna Health into the fourth of five phases in its \$250-million Project 2012 initiative that was launched in 2006 as the first major hospital renovation and replacement project in more than 20 years. Designed to be the new entrance for Williamsport Regional Medical Center, the new patient tower faces and overlooks the city. This four-story tower features 84 single-occupancy rooms developed to enhance patient comfort, increase privacy, improve patient care and reduce the risk of infection. Private rooms provide a more appropriate environment for gathering confidential patient history information and more easily enable the isolation of patients to prevent the transmission of infection.

34

## "Streaking" to Support the Breast Health Center



A television news report showing people with their hair streaked pink to promote Breast Cancer Awareness month prompted **Lisa Brown** and **Judy Andrews**, both unit clerks in the Emergency department at Muncy Valley Hospital, to try a similar campaign. In a little more than three hours on October 30 they had dozens of people—staff, patients

and visitors—"streaking" at Muncy Valley Hospital and raised \$125 for the Kathryn Candor Lundy Breast Health Center.

Lisa and Judy, an ex-hair dresser, are members of the **Emergency Department Unit Council**, a shared governance council that provides input for process improvements and changes. Both women have family members who have had breast cancer and liked the idea of doing something so simple to raise awareness about the disease. After quickly clearing their plan with the appropriate managers, they made posters and pink flyers, bought pink hair spray, a cape and pink ribbons, and traveled throughout the hospital in search of willing "streakers."

"I was surprised at how well people responded. One guy making a delivery said

others opted just to give a donation. Everyone got a pink ribbon and a place on the "I



he wanted streaks to show support for a co-worker who had survived breast cancer," says Lisa.

While some "streakers" kept their pink hair through Halloween the next day,

Streaked with the ER Unit Council" poster in return.

"For such short notice we think it was a great success. Next year we hope to get prepared earlier and do it again," says Judy.

## THE PEBBLE PROJECT

With all of the possibilities for designing and furnishing a new patient tower, how do you know what will work best?



# Sharing Ideas Improves the Design and Quality of Care

35

Leadership from Susquehanna Health and architects from Granary Associates (now Stantec) wanted evidence to back-up design plans for the new patient tower at Williamsport Regional Medical Center. They are participating in the Pebble Project, which promotes sharing of evidence-based design research in healthcare. The Pebble Project tracks numerous hospital designs to determine what can improve quality of care and what does not. Participants from around the country gain valuable insight through information sharing at every stage of the design and implementation process.

"The idea to participate in the Pebble Project came from our research. We had specific quality factors we wanted to improve through design such as reducing infections, decreasing noise, increasing

patient satisfaction and enhancing safety. We looked for evidence to support our designs to address those items," says **Susan Duchman**, MBA, BSN, RN, Vice President and Chief Nursing Officer at Williamsport Regional Medical Center. "By interacting with other organizations that recently built new patient towers, we learned what has worked and what has not. It is very similar to using evidence-based research to develop standards of care."

Design team member **Holly Madara**, RN, BSN, AIA, an architect with Stantec, says the Pebble Project helped enhance the overall tower design because they could talk to other participants not just about the physical surroundings but about how staff could function in those areas.

"It's a very participatory process. We were able to talk to nurse managers who were already working in facilities with designs similar to what we were planning," Holly explains. "Pebble brings about a certain level of accountability from all parties involved to do the best they can in design."

Another benefit is the ability to discuss the impact new designs will have on nurses and other staff. In anticipation of the major shift to decentralized nursing stations, Susan is implementing many of the suggestions she received from other healthcare facilities about what training is needed and when to implement it.

As a Pebble Project participant, Susquehanna Health will be a model for future hospital designs by conducting internal

research and sharing data on how the design elements impact at least ten quality factors. Susan says infection rates, patient satisfaction and nursing satisfaction will be among the areas they examine.

"Sharing among Pebble Project participants prevented us from making costly mistakes in our patient floor designs," says Susan, who has traveled to other Pebble participant hospitals. "There was an element we were considering, and when we visited a hospital in Oregon that used that element, they said if they could do it over they would not do it that way. This has definitely helped us use our resources wisely. The new patient tower is a large and costly project, and we don't want to make mistakes."



1001 Grampian Blvd. • Williamsport, PA 17701

Return Service Requested

---

**foundation**  
**focus**

## Special Award for Value of Care

### Our Recognition

Williamsport Regional Medical Center was recently recognized by the 2009-2010 Hospital Value Index™, the first and only national study on U.S. hospitals and the value of care they provide. The Hospital Value Index™ named Williamsport a Best in Value™, Best in State™ and Best in Region™ recipient and ranked the hospital #26 on their Top 100 Hospital list—better than any other regional facility.

### What this Means

By efficiently running our hospital, the Williamsport Regional Medical Center is able to provide our patient community safe, high-quality and affordable healthcare. With upcoming health reform legislation, we can expect changes in reimbursement, and because of that, it will be increasingly important for our hospital to prove how we can deliver efficient care while also maintaining our high-quality care.

